

SWISS FEDERAL UNIVERSITY FOR VOCATIONAL EDUCATION AND TRAINING

Swiss excellence in vocational education and training

#### THE DIGITAL TRANSFORMATION OF APPRENTICESHIPS: EMERGING OPPORTUNITIES AND BARRIERS

Mergim Jahiu | Senior Advisor Cedefop and OECD symposium | Apprenticeships and the digital transition

Thessaloniki, 15 June 2023

## The Apprenticeship Development for Universal Lifelong Learning and Training (ADULT)

**Global policy research** on innovative strategies to modernize apprenticeships based on the following themes:

- 1. Adapting apprenticeships for reskilling and upskilling of adults and older workers;
- 2. Promoting apprenticeships to meet skills needs of the digital and knowledge economy;
- 3. Using technology to strengthen the effectiveness and efficiency of implementing apprenticeships;
- 4. Enhancing the participation of enterprises, specifically SMEs, in offering apprenticeship opportunities;
- 5. Improving the attractiveness and social perception of apprenticeships including promoting pathways to higher education;
- 6. Introducing or strengthening dual training through traineeships, internships and any other work based learning programme in addition to apprenticeships with the school-based VET;
- 7. Upgrading the quality and credibility of apprenticeships in the informal economy.

**Country-level research reports** on innovative strategies to modernize apprenticeships in four countries (one each from Americas, Asia, Africa and Europe): Dominican Republic; Finland; India and South Africa

International Labour Organization Flanders State of the Art

Apprenticeships Development for Universal Lifelong Learning and Training (ADULT)

 Towards lifelong learning and skills for the future of work: Global lessons from innovative apprenticeships





## Theme 3: Digital transformation of apprenticeship systems



Report drafted by Dr. Francesca Amenduni and Prof. Alberto Cattaneo from SFUVET



	Stage	Key digital transformation	Key challenges and threats
Preparing quality apprenticeship programmes Policy environment: national law, policy and systems* Developing quality training places Organizing apprenticeship training	Developing quality apprenticeship programme	<ul> <li>The use of big data for job market analysis</li> <li>The development of international framework for digital credentials and badges enhanced by blockchain</li> </ul>	<ul> <li>Quality, reliability, and feasibility of big data analysis, especially for developing countries</li> <li>Poor level of interoperability of digital credentials and badges</li> </ul>
	Preparing quality training places	<ul> <li>Dedicated platforms for providing complementary off- or on-the-job training</li> <li>The introduction of the role of digital experts/facilitators in apprenticeship programmes</li> </ul>	<ul> <li>Resources for negotiating, scaling up, and community management</li> <li>Lack of digital skills framework for digital educators in TVET</li> </ul>
	Organising apprenticeship training	• The use of extended-reality technologies (AR, VR, 360- degree videos) and game- based simulations to develop and assess professional competences	<ul> <li>Technical issues, costs of development, infrastructural requirements;</li> <li>Research on pedagogical designs is needed.</li> </ul>
	Post-training transition and evaluation	<ul> <li>Al to provide individualized career advice</li> <li>Learning and educational institution analytics for programme assessment</li> </ul>	<ul> <li>Bias reiterated by AI algorithms</li> <li>Ethical implications around the collection, analysis, and use of personal data</li> </ul>



### Emerging opportunities: Technologies allow for



# Reflecting on practical experience through observation





### Developing abstract knowledge based on reflective observation





Annotating static pictures through Realto Co-designing hypervideos - iVideo



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## Shaping knowledge through experimentation



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### Shaping knowledge through experimentation





Developing designing skills by designing a Virtual Garden

Developing competences on blood sampling through a 360° video



### Capture the landscape



## Shifting from experimentation to concrete experience



### Dual-T Project 3



### Technologies for Vocational Training

#### Leading House funded by the Swiss Federal Office for Professional Education and Technology

### Solutions brought by XR technologies

- Research shows XR solutions are effective on learning (cognitive, metacognitive and affective aspects)
- offer positive effects on motivation, engagement, and interest.
- AR saves time and costs in procedural learning and allows for constant feedback at the workplace.
- They facilitate learning for apprentices with disabilities and support the development of functional skills.
- VR enables learning in inaccessible or dangerous environments.
- 360-degree videos provide immersive experiences without programming skills and are cost-effective.



### Limitations and Overcoming Challenges

- Adopting XR technologies requires infrastructure and human resources.
- Strong pedagogical rationale and design are crucial for beneficial learning effects.
- Promote projects that allow teachers and trainers to create AR/VR experiences **without programming skills**.
- Utilize existing AR/VR applications and partner with research centers for implementation in apprenticeship programs and benefit from infrastructure



### More on SFUVET's activities



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△ > Research > Research Area 1: Teaching and Learning > Education technologies in VET programmes

#### Education technologies in VET programmes

This research field «Education technologies in VET programmes» is intended to shed light on and explore the role, the benefits as well as the challenges, and the dynamics of technological innovation in facilitating and enhancing teaching and learning in Swiss VET programmes.





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### THANKYOU!

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