

This notice in TED website: <https://ted.europa.eu/udl?uri=TED:NOTICE:588483-2021:TEXT:EN:HTML>

**Greece-Thessaloniki: Web Services for the Development, Support and  
Maintenance for the Cedefop's Official Website and its CRM System  
2021/S 225-588483**

**Contract award notice**

**Results of the procurement procedure**

**Services**

**Legal Basis:**

Regulation (EU, Euratom) No 2018/1046

**Section I: Contracting authority**

**I.1) Name and addresses**

Official name: European Centre for the Development of Vocational Training (Cedefop)

Postal address: 'Service Post' - Europe 123

Town: Thessaloniki

NUTS code: EL522 Θεσσαλονίκη / Thessaloniki

Postal code: 57001

Country: Greece

Contact person: Dimitra Eleftheroudi

E-mail: [c4t-services@cedefop.europa.eu](mailto:c4t-services@cedefop.europa.eu)

Telephone: +30 2310490192

**Internet address(es):**

Main address: <http://www.cedefop.europa.eu>

Address of the buyer profile: <http://www.cedefop.europa.eu>

**I.4) Type of the contracting authority**

European institution/agency or international organisation

**I.5) Main activity**

Education

**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title:**

Web Services for the Development, Support and Maintenance for the Cedefop's Official Website and its CRM System

Reference number: AO/DCM/NT/WebServices/002/21

**II.1.2) Main CPV code**

72200000 Software programming and consultancy services

**II.1.3) Type of contract**

Services

**II.1.4) Short description:**

This framework service contract ensures the continuity of web services related to development, maintenance and support as well as consultancy, monitoring and hosting for the Cedefop official website and its CRM system thus contributing in the dissemination of the agency's offering to its online users.

**II.1.6) Information about lots**

This contract is divided into lots: no

**II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: 807 700.00 EUR

**II.2) Description**

**II.2.2) Additional CPV code(s)**

72000000 IT services: consulting, software development, Internet and support

72400000 Internet services

72420000 Internet development services

**II.2.3) Place of performance**

NUTS code: EL522 Θεσσαλονίκη / Thessaloniki

Main site or place of performance:

The tasks will be completed both in the contractor's premises and in Cedefop's premises in Thessaloniki, GREECE.

**II.2.4) Description of the procurement:**

The estimated volume for the required services corresponds to an approximate volume of 4 304 person-days over a four-year period; the person-days might not be distributed evenly over the years. The provision of hosting services and related costs are estimated at some EUR 370 000 (without VAT) over four years. The information on volume is purely indicative, shall not be binding on Cedefop and should not be considered as a warranty as to the final value of the contract.

**II.2.5) Award criteria**

Quality criterion - Name: Quality and appropriateness of the services for the hosting and the regular administration, monitoring and support services, as described in Annexes K1, K2, K3 and K4 of the tender specifications. / Weighting: 17.5

Quality criterion - Name: Case study/scenario on design, development, implementation and maintenance of an online community service. This service is meant to be used for collaboration, exchange of information and networking activities. / Weighting: 17.5

Quality criterion - Name: Case studies/scenarios on design, development and deployment of a data visualisation and an online database. The tenderer is asked to submit two case studies showcasing each of the following categories: data visualisation that processes quantitative or qualitative structured data and online database presenting qualitative structure data. / Weighting: 21

Quality criterion - Name: Case study/scenario on design, deployment and management of blog functionalities / Weighting: 14

Price - Weighting: 30

**II.2.11) Information about options**

Options: no

**II.2.13) Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

**II.2.14) Additional information**

**Section IV: Procedure**

**IV.1) Description**

- IV.1.1) **Type of procedure**  
Open procedure
- IV.1.3) **Information about a framework agreement or a dynamic purchasing system**  
The procurement involves the establishment of a framework agreement
- IV.1.8) **Information about the Government Procurement Agreement (GPA)**  
The procurement is covered by the Government Procurement Agreement: no
- IV.2) **Administrative information**
- IV.2.1) **Previous publication concerning this procedure**  
Notice number in the OJ S: [2021/S 069-174116](#)
- IV.2.8) **Information about termination of dynamic purchasing system**
- IV.2.9) **Information about termination of call for competition in the form of a prior information notice**

#### **Section V: Award of contract**

**Contract No:** 2021-FWC5/AO/DCM/NT/WebServices/002/21

**Title:**

Web Services for the Development, Support and Maintenance for the Cedefop's Official Website and its CRM System

A contract/lot is awarded: yes

- V.2) **Award of contract**
- V.2.1) **Date of conclusion of the contract:**  
18/10/2021
- V.2.2) **Information about tenders**  
Number of tenders received: 6  
Number of tenders received from SMEs: 5  
The contract has been awarded to a group of economic operators: no
- V.2.3) **Name and address of the contractor**  
Official name: Eworx Ypiresies Ilektronikou Epicheirein Anonymos Etaireia  
Postal address: 66, Zan Moreas Street, Halandri  
Town: Athens  
NUTS code: EL30 Αττική / Attiki  
Postal code: 15231  
Country: Greece  
The contractor is an SME: yes
- V.2.4) **Information on value of the contract/lot (excluding VAT)**  
Total value of the contract/lot: 807 700.00 EUR
- V.2.5) **Information about subcontracting**

#### **Section VI: Complementary information**

- VI.3) **Additional information:**
- VI.4) **Procedures for review**
- VI.4.1) **Review body**

Official name: General Court  
Postal address: rue du Fort Niedergrünwald  
Town: Luxembourg  
Postal code: L-2925  
Country: Luxembourg  
E-mail: [cfi.registry@curia.europa.eu](mailto:cfi.registry@curia.europa.eu)  
Telephone: +352 4303-1  
Fax: +352 43032100  
Internet address: <http://curia.europa.eu>

VI.4.3) **Review procedure**

Precise information on deadline(s) for review procedures:

Within two months of the notification to the plaintiff, or, in absence thereof, of the day on which it came to the knowledge. A complaint to the European Ombudsman does not have as an effect either to suspend this period or to open a new period for lodging appeals.

VI.4.4) **Service from which information about the review procedure may be obtained**

Official name: General Court  
Postal address: rue du Fort Niedergrünwald  
Town: Luxembourg  
Postal code: L-2925  
Country: Luxembourg  
E-mail: [cfi.registry@curia.europa.eu](mailto:cfi.registry@curia.europa.eu)  
Telephone: +352 4303-1  
Fax: +352 43032100  
Internet address: <http://curia.europa.eu>

VI.5) **Date of dispatch of this notice:**

14/11/2021