

This notice in TED website: <http://ted.europa.eu/udl?uri=TED:NOTICE:204823-2017:TEXT:EN:HTML>

**Greece-Thessaloniki: Web portal, development, support
and maintenance services for the Cedefop official website
2017/S 103-204823**

Contract award notice

Results of the procurement procedure

Services

Directive 2014/24/EU

Section I: Contracting authority

- I.1) **Name and addresses**
Cedefop — European Centre for the Development of Vocational Training
Europe Street 123, PO Box 22427
Thessaloniki
551 02
Greece
Contact person: Ms Dimitra Eleftheroudi
Telephone: +30 2310490064
E-mail: c4t-services@cedefop.europa.eu
Fax: +30 2310490028
NUTS code: GR122
Internet address(es):
Main address: <http://www.cedefop.europa.eu>
Address of the buyer profile: <http://www.cedefop.europa.eu>
- I.2) **Joint procurement**
- I.4) **Type of the contracting authority**
European institution/agency or international organisation
- I.5) **Main activity**
Education

Section II: Object

- II.1) **Scope of the procurement**
- II.1.1) **Title:**
Web portal, development, support and maintenance services for the Cedefop official website.
Reference number: AO/DCM/NT/WebPortalServices/018/16.
- II.1.2) **Main CPV code**
72200000
- II.1.3) **Type of contract**
Services
- II.1.4) **Short description:**

The aim of this contract is the provision of Web development, support and maintenance services to the Web portal, which is the Agency's official website, sustaining the Drupal current platform for its CMS, covering Web application development services, including analysis, user experience design, project management and consultancy, Web analytics, Web hosting and help desk/users support and training services.

Services will be acquired in the form of person-days categorised in profiles.

II.1.6) Information about lots

This contract is divided into lots: no

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: 2 947.00 EUR

II.2) Description

II.2.1) Title:

II.2.2) Additional CPV code(s)

II.2.3) Place of performance

NUTS code: 00

Main site or place of performance:

The tasks will be completed both in the contractor's premises and in Cedefop's premises, Europe Street 123, Pylea, Thessaloniki, GREECE.

II.2.4) Description of the procurement:

The estimated budget for the required services described in the framework contract corresponds to an approximate volume of 2 947 person-days over 4 years; the person-days might not be distributed evenly over the years. The provision of hosting services and related costs are estimated at some 200 000 EUR over 4 years. Tenderers should be aware that the information on volume is purely indicative, shall not be binding on Cedefop and should not be considered as a warranty as to the final value of the contract. The sum of the amounts of the successive order forms that will be issued after the framework contract is signed may not reach the abovementioned estimated value for the framework contract. Cedefop will be contractually bound only by the amounts effectively entered in the successive signed order forms. The total value of the framework contract will ultimately depend on the orders which Cedefop may place through orders forms.

In the case where unforeseen circumstances result in the global value of this contract being consumed faster than originally planned, Cedefop reserves the right to consider conducting a 'Negotiated procedure without prior publication of a contract notice' with the existing contractor(s) in order to increase the maximum amount stated above by up to 50 % (Article 134(e) of the rules of application (RAP) implementing the EU Financial Regulation (FR)).

II.2.5) Award criteria

Quality criterion - Name: Quality of work plan for the handover/takeover of the Web portal and CMS / Weighting: 14

Quality criterion - Name: Quality and appropriateness of the services for the hosting and the regular administration, monitoring and support services, as described in Annexes K1 and K2 / Weighting: 14

Quality criterion - Name: Quality of a proposal for the user experience improvement of the country data page / Weighting: 21

Quality criterion - Name: Quality of data visualisations' concrete examples / Weighting: 21

Price - Weighting: 30

II.2.11) Information about options

Options: no

II.2.13) **Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14) **Additional information**

Section IV: Procedure

IV.1) **Description**

IV.1.1) **Type of procedure**

Open procedure

IV.1.3) **Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

IV.1.6) **Information about electronic auction**

IV.1.8) **Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: no

IV.2) **Administrative information**

IV.2.1) **Previous publication concerning this procedure**

Notice number in the OJ S: [2016/S 240-436864](#)

IV.2.8) **Information about termination of dynamic purchasing system**

IV.2.9) **Information about termination of call for competition in the form of a prior information notice**

Section V: Award of contract

Contract No: 2017-FWC5/AO/DCM/NT/WebPortalServices/018/16

Title:

Web portal, development, support and maintenance services for the Cedefop official website

A contract/lot is awarded: yes

V.2) **Award of contract**

V.2.1) **Date of conclusion of the contract:**

11/05/2017

V.2.2) **Information about tenders**

Number of tenders received: 2

Number of tenders received from SMEs: 2

The contract has been awarded to a group of economic operators: no

V.2.3) **Name and address of the contractor**

EWORX e-Business Services Société Anonyme

Jean Moreas Street 66, Halandri

Athens

152 31

Greece

NUTS code: GR300

Internet address:<http://www.eworx.gr/>

The contractor is an SME: yes

V.2.4) **Information on value of the contract/lot (excluding VAT)**

Total value of the contract/lot: 592 000.00 EUR

V.2.5) **Information about subcontracting**

Section VI: Complementary information

VI.3) Additional information:

The figure 2 947 given in 'point II.1.7 — Total value of the procurement' refers to person-days and not euros. In addition to the person-days, hosting services and related costs were estimated to 200 000 EUR (see also point II.2.4).

VI.4) Procedures for review

VI.4.1) Review body

General Court
rue du Fort Niedergrünwald
Luxembourg
2925
Luxembourg
Telephone: +352 4303-1
E-mail: cfi.registry@curia.europa.eu
Fax: +352 43032100
Internet address:<http://curia.europa.eu>

VI.4.2) Body responsible for mediation procedures

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures:

Within 2 months of the notification to the plaintiff, or, in absence thereof, of the day on which it came to the knowledge. A complaint to the European Ombudsman does not have as an effect either to suspend this period or to open a new period for lodging appeals.

VI.4.4) Service from which information about the review procedure may be obtained

General Court
rue du Fort Niedergrünwald
Luxembourg
2925
Luxembourg
Telephone: +352 4303-1
E-mail: cfi.registry@curia.europa.eu
Fax: +352 43032100
Internet address:<http://curia.europa.eu>

VI.5) Date of dispatch of this notice:

19/05/2017