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**Greece-Thessaloniki: ICT Network Support Services III (ICTNetSS-III)
2024/S 009-019805**

Contract award notice

Results of the procurement procedure

Services

Legal Basis:

Regulation (EU, Euratom) No 2018/1046

Section I: Contracting authority

I.1) Name and addresses

Official name: European Centre for the Development of Vocational Training (Cedefop)

Postal address: PO Box 22427, Thermi

Town: Thessaloniki

NUTS code: EL522 Θεσσαλονίκη / Thessaloniki

Postal code: 55102

Country: Greece

E-mail: c4t-services@cedefop.europa.eu

Internet address(es):

Main address: <https://www.cedefop.europa.eu/>

I.4) Type of the contracting authority

European institution/agency or international organisation

I.5) Main activity

Education

Section II: Object

II.1) Scope of the procurement

II.1.1) Title:

ICT Network Support Services III (ICTNetSS-III)

Reference number: CEDEFOP/2023/OP/0007

II.1.2) Main CPV code

72000000 IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description:

The specifications and requirements in this document constitute a call for tenders for the provision of services related to the ICT network support services. The services of this tender procedure are mainly permanent activities requiring high level of technical expertise to ensure the good functioning of the ICT infrastructure; they should resource, complement (in terms of workload), further develop, support and back-up the activities of Cedefop's ICT staff.

Assignments shall often be of a complex nature requiring technical knowledge and experience to develop and implement solutions. In delivering the services, all oral and written communication shall be in English; therefore

textual deliverables (reports, technical documentation, briefs, mails etc.) shall be drafted and delivered in English.

- II.1.6) **Information about lots**
This contract is divided into lots: no
- II.1.7) **Total value of the procurement (excluding VAT)**
Value excluding VAT: 73 920.00 EUR
- II.2) **Description**
- II.2.2) **Additional CPV code(s)**
72000000 IT services: consulting, software development, Internet and support
- II.2.3) **Place of performance**
NUTS code: EL522 Θεσσαλονίκη / Thessaloniki
Main site or place of performance:
Please consult the procurement documents.
- II.2.4) **Description of the procurement:**
ICT network support services III (ICTNetSS-III).
- II.2.5) **Award criteria**
Quality criterion - Name: Quality of a detailed action plan to provide the network support services' tasks/ workload as stated in the reference scenario / Weighting: 35
Quality criterion - Name: Quality of a detailed implementation plan related to the delivery of the requested services / Weighting: 35
Quality criterion - Name: Quality of the infrastructure the tenderer intends to put in place for the purpose of the contract and relevance of the proposed resources allocated to perform the assigned tasks / Weighting: 30
Price - Weighting: 50/50
- II.2.11) **Information about options**
Options: no
- II.2.13) **Information about European Union funds**
The procurement is related to a project and/or programme financed by European Union funds: yes
Identification of the project:
Please consult the procurement documents.
- II.2.14) **Additional information**
The estimated volume of services in person-days described in this call for tenders is of the order of 224 person days over 4 years.

Section IV: Procedure

- IV.1) **Description**
- IV.1.1) **Type of procedure**
Open procedure
- IV.1.3) **Information about a framework agreement or a dynamic purchasing system**
The procurement involves the establishment of a framework agreement
- IV.1.8) **Information about the Government Procurement Agreement (GPA)**
The procurement is covered by the Government Procurement Agreement: no
- IV.2) **Administrative information**
- IV.2.1) **Previous publication concerning this procedure**
Notice number in the OJ S: [2023/S 149-476834](#)

IV.2.8) **Information about termination of dynamic purchasing system**

IV.2.9) **Information about termination of call for competition in the form of a prior information notice**

Section V: Award of contract

Contract No: 2023-FWC9/CEDEFOP/2023/OP/0007/ICTNETSS III

Title:

ICT Network Support Services III (ICTNetSS-III)

A contract/lot is awarded: yes

V.2) **Award of contract**

V.2.1) **Date of conclusion of the contract:**

15/12/2023

V.2.2) **Information about tenders**

Number of tenders received: 1

The contract has been awarded to a group of economic operators: no

V.2.3) **Name and address of the contractor**

Official name: Space Hellas SA

Postal address: 312 Messogion Ave, Aghia Paraskevi

Town: Athens

NUTS code: EL30 Αττική / Attiki

Postal code: 15341

Country: Greece

Internet address: <https://www.space.gr/en>

The contractor is an SME: no

V.2.4) **Information on value of the contract/lot (excluding VAT)**

Total value of the contract/lot: 73 920.00 EUR

V.2.5) **Information about subcontracting**

Section VI: Complementary information

VI.3) **Additional information:**

VI.4) **Procedures for review**

VI.4.1) **Review body**

Official name: General Court of the European Union

Postal address: Rue du Fort Niedergrünwald

Town: Luxembourg

Postal code: L-2925

Country: Luxembourg

Telephone: +352 4303-1

Internet address: <http://curia.europa.eu>

VI.4.3) **Review procedure**

Precise information on deadline(s) for review procedures:

Please consult the procurement documents.

VI.5) **Date of dispatch of this notice:**

05/01/2024