

This notice in TED website: <http://ted.europa.eu/udl?uri=TED:NOTICE:26790-2016:TEXT:EN:HTML>

**Greece-Thessaloniki: 'Support and development services for Europass Web resources'
2016/S 018-026790**

Contract award notice

Results of the procurement procedure

Services

Directive 2014/24/EU

Section I: Contracting authority

I.1) Name and addresses

Cedefop — European Centre for the Development of Vocational Training
Europe Street 123, PO Box 22427
Thessaloniki
551 02
GREECE
Telephone: +30 2310490064
E-mail: c4t-services@cedefop.europa.eu
Fax: +30 2310490028
NUTS code: GR122

Internet address(es):

Main address: <http://www.cedefop.europa.eu/>
Address of the buyer profile: <http://www.cedefop.europa.eu/>

I.2) Joint procurement

I.4) Type of the contracting authority

European institution/agency or international organisation

I.5) Main activity

Education

Section II: Object

II.1) Scope of the procurement

II.1.1) Title:

'Support and development services for Europass Web resources'.
Reference number: AO/DSI-RS/PHT-ASIA/EuropassServices/007/2015.

II.1.2) Main CPV code

72200000

II.1.3) Type of contract

Services

II.1.4) Short description:

The subject of this contract will be the provision of the following services related to the Europass Web resources (Europass Web portal and online editor) for the next 4 years: design and development, hosting, support, maintenance, service desk, service management.

The selected contractor is expected to ensure an optimal level of performance (maintenance and support) of the highly visible Europass platform and to provide hosting services to host production, staging and development environments.

II.1.6) **Information about lots**

This contract is divided into lots: no

II.1.7) **Total value of the procurement (excluding VAT)**

Value excluding VAT: 871 000.00 EUR

II.2) **Description**

II.2.1) **Title:**

II.2.2) **Additional CPV code(s)**

72250000

72320000

72591000

II.2.3) **Place of performance**

NUTS code: GR122

Main site or place of performance:

The services must be rendered and the tasks completed both in the contractor's premises and in Cedefop's premises, Europe Street 123, Pylea, Thessaloniki, GREECE.

II.2.4) **Description of the procurement:**

The estimated volume of the required services described in this call for tenders, that should be provided under the framework contract, is of the order of 4 500 person-days over a 4-year period. The information on volume is purely indicative, shall not be binding on Cedefop and should not be considered as a warranty as to the final value of the contract. The sum of the amounts of the successive order forms that will be issued after the framework contract is signed may not reach the aforementioned estimated volume. Cedefop will be contractually bound only by the amounts effectively entered in the successive signed order forms. The total value of the framework contract will ultimately depend on the orders which Cedefop may place through orders forms.

II.2.5) **Award criteria**

Quality criterion - Name: Quality of the proposal for migrating the Europass website to Drupal / Weighting: 20

Quality criterion - Name: Quality of the proposal for assuming full service responsibility for Europass services / Weighting: 30

Quality criterion - Name: Quality of the proposal for a new technical architecture for the Europass Web applications online editor / Weighting: 15

Quality criterion - Name: Quality of the proposal for setting up an enhanced support service for Europass visitors / Weighting: 15

Quality criterion - Name: Coverage of quality assurance and testing / Weighting: 10

Quality criterion - Name: The overall presentation of the offer (overall understanding of the nature, scope and criticality of the project; general conformance to the requirements, terms and conditions of the present call / Weighting: 10

Price - Weighting: 30

II.2.11) **Information about options**

Options: no

II.2.13) **Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14) **Additional information**

The full set of tender documents for this open tender procedure and any additional information and updates can be found on Cedefop's website:

<http://www.cedefop.europa.eu/about-cedefop/public-procurement>

Section IV: Procedure

IV.1) **Description**

IV.1.1) **Type of procedure**

Open procedure

IV.1.3) **Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

IV.1.6) **Information about electronic auction**

IV.1.8) **Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: no

IV.2) **Administrative information**

IV.2.1) **Previous publication concerning this procedure**

Notice number in the OJ S: [2015/S 127-231313](#)

IV.2.8) **Information about termination of dynamic purchasing system**

IV.2.9) **Information about termination of call for competition in the form of a prior information notice**

Section V: Award of contract

Contract No: 2015-FWC12/AO/DSI-RS/PHT-ASIA/EuropassServices/007/2015

Title:

'Support and development services for Europass Web resources'

A contract/lot is awarded: yes

V.2) **Award of contract**

V.2.1) **Date of conclusion of the contract:**

18/12/2015

V.2.2) **Information about tenders**

Number of tenders received: 6

Number of tenders received from SMEs: 6

Number of tenders received from tenderers from other EU Member States: 6

The contract has been awarded to a group of economic operators: no

V.2.3) **Name and address of the contractor**

EWORX S.A.

004244601000 — Hellenic Business Registry Γ.Ε.ΜΗ

Jean Moreas Str. 66

Halandri, Athens

152 31

GREECE

E-mail: sm@eworx.gr

NUTS code: GR30

Internet address: <http://www.eworx.gr>

The contractor is an SME: yes

V.2.4) **Information on value of the contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: 1 200 000.00 EUR

Total value of the contract/lot: 871 000.00 EUR

V.2.5) **Information about subcontracting**

Section VI: Complementary information

VI.3) **Additional information:**

The estimated expenditure based on the financial offer of the winning tenderer is 791 740 EUR, which is rounded up by the permitted margin of 10 % to account for a) inflation; b) unexpected obligations for new developments requested by the European Commission (see 'Important note' of Section 1.5 of the call for tenders text) to a maximum amount of 871 000 EUR for the framework contract over 4 years.

VI.4) **Procedures for review**

VI.4.1) **Review body**

General Court

rue du Fort Niedergrünwald

Luxembourg

2925

LUXEMBOURG

Telephone: +352 4303-1

E-mail: cfi.registry@curia.europa.eu

Fax: +352 4303-2100

Internet address: <http://curia.europa.eu>

VI.4.2) **Body responsible for mediation procedures**

VI.4.3) **Review procedure**

Precise information on deadline(s) for review procedures:

Within 2 months of the notification to the plaintiff, or, in absence thereof, of the day on which it came to the knowledge. A complaint to the European Ombudsman does not have as an effect either to suspend this period or to open a new period for lodging appeals.

VI.4.4) **Service from which information about the review procedure may be obtained**

VI.5) **Date of dispatch of this notice:**

15/01/2016