

This notice in TED website: <https://ted.europa.eu/udl?uri=TED:NOTICE:348178-2018:TEXT:EN:HTML>

**Greece-Thessaloniki: Provision of Travel Agency Services
2018/S 152-348178**

Contract award notice

Results of the procurement procedure

Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

- I.1) **Name and addresses**
CEDEFOP — European Centre for the Development of Vocational Training
Europe 123, PO Box 22427
Thessaloniki
55102
Greece
Contact person: Glykeria Bacharidou
Telephone: +30 2310490109
E-mail: c4t-services@cedefop.europa.eu
Fax: +30 2310490028
NUTS code: EL522
Internet address(es):
Main address: <http://www.cedefop.europa.eu>
Address of the buyer profile: <http://www.cedefop.europa.eu>
- I.2) **Information about joint procurement**
- I.4) **Type of the contracting authority**
European institution/agency or international organisation
- I.5) **Main activity**
Education

Section II: Object

- II.1) **Scope of the procurement**
- II.1.1) **Title:**
Provision of Travel Agency Services
Reference number: AO/DRS/JK/TravelAgencyServices/002/18
- II.1.2) **Main CPV code**
63500000
- II.1.3) **Type of contract**
Services
- II.1.4) **Short description:**

Cedefop requires an experienced Travel Agency in order to make travel and accommodation arrangements for Cedefop's staff members travelling across Europe and beyond, with emphasis on the EU Member states.

II.1.6) **Information about lots**

This contract is divided into lots: no

II.1.7) **Total value of the procurement (excluding VAT)**

Value excluding VAT: 1 100 000.00 EUR

II.2) **Description**

II.2.1) **Title:**

II.2.2) **Additional CPV code(s)**

63500000

II.2.3) **Place of performance**

NUTS code: EL301

Main site or place of performance:

The tasks must be completed outside Cedefop in the Contractor's premises.

II.2.4) **Description of the procurement:**

The estimated value for the required services described in this call for tenders is of the order of 1 100 000 EUR (without VAT) over a 4 year period.

Tenderers should be aware that the information on volume is purely indicative, shall not be binding on Cedefop and should not be considered as a warranty as to the final value of the contract.

The services to be provided will be ordered on each occasion via a written 'order form' sent to the contractor by email. The 'order form' will be in the form of an email confirmation.

The sum of the amounts of the successive 'order forms' that will be issued after the Framework Contract is signed may not reach the estimated value for the Framework Contract. Cedefop will be contractually bound only by the amounts effectively entered in the successive signed order forms. The total value of the framework contract will ultimately depend on the orders which Cedefop may place through orders forms.

II.2.5) **Award criteria**

Quality criterion - Name: Adequacy of the allocation of technical and human resources in order to meet Cedefop needs in relation to the contract / Weighting: 20

Quality criterion - Name: Quality level of the Service in response to Cedefop's requirements in section 2 of these Specifications / Weighting: 30

Quality criterion - Name: Quality and appropriateness of proposal for selected itineraries and related accommodation proposals / Weighting: 50

Price - Weighting: 40

II.2.11) **Information about options**

Options: no

II.2.13) **Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14) **Additional information**

Section IV: Procedure

IV.1) **Description**

IV.1.1) **Type of procedure**

Open procedure

IV.1.3) **Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

IV.1.6) **Information about electronic auction**

IV.1.8) **Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: no

IV.2) **Administrative information**

IV.2.1) **Previous publication concerning this procedure**

Notice number in the OJ S: [2018/S 094-212448](#)

IV.2.8) **Information about termination of dynamic purchasing system**

IV.2.9) **Information about termination of call for competition in the form of a prior information notice**

Section V: Award of contract

Contract No: 2018-FWC4/AO/DRS/JK/TravelAgencyServices/002/18

Title:

Provision of Travel Agency Services

A contract/lot is awarded: yes

V.2) **Award of contract**

V.2.1) **Date of conclusion of the contract:**

25/07/2018

V.2.2) **Information about tenders**

Number of tenders received: 2

Number of tenders received from SMEs: 2

The contract has been awarded to a group of economic operators: no

V.2.3) **Name and address of the contractor**

Figame.com Travel International Ltd

Leoforos Kymis 132

Athens, Marousi

15123

Greece

E-mail: info@figamegroup.gr

NUTS code: EL301

Internet address: www.figame.com

The contractor is an SME: yes

V.2.4) **Information on value of the contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: 1 100 000.00 EUR

Total value of the contract/lot: 1 100 000.00 EUR

V.2.5) **Information about subcontracting**

Section VI: Complementary information

VI.3) **Additional information:**

In the case where unforeseen circumstances result in the global value of this contract being consumed faster than originally planned, Cedefop reserves the right to consider conducting a 'Negotiated procedure without prior publication of a contract notice' with the existing contractor(s) in order to increase the maximum amount stated above by up to 50 % (Art. 134(e) of the Rules of Application (RAP) implementing the EU Financial Regulation (FR).

VI.4) **Procedures for review**

VI.4.1) **Review body**

General Court
Rue du Fort Niedergrünwald
Luxembourg
2925
Luxembourg
Telephone: +352 4303-1
E-mail: cfi.registry@curia.europa.eu
Fax: +352 43032100
Internet address: <http://curia.europa.eu>

VI.4.2) **Body responsible for mediation procedures**

VI.4.3) **Review procedure**

Precise information on deadline(s) for review procedures:
Within 2 months of the notification to the plaintiff, or, in absence thereof, of the day on which it came to the knowledge. A complaint to the European Ombudsman does not have as an effect either to suspend this period or to open a new period for lodging appeals.

VI.4.4) **Service from which information about the review procedure may be obtained**

General Court
Rue du Fort Niedergrünwald
Luxembourg
2925
Luxembourg
Telephone: +352 4303-1
E-mail: cfi.registry@curia.europa.eu
Fax: +352 43032100
Internet address: <http://curia.europa.eu>

VI.5) **Date of dispatch of this notice:**

02/08/2018