

This notice in TED website: <http://ted.europa.eu/udl?uri=TED:NOTICE:463957-2016:TEXT:EN:HTML>

**Greece-Thessaloniki: Provision of stakeholder feedback  
services for Cedefop's performance measurement system  
2016/S 252-463957**

**Contract award notice**

**Results of the procurement procedure**

**Services**

Directive 2014/24/EU

**Section I: Contracting authority**

**I.1) Name and addresses**

Cedefop  
Europe Street 123, PO Box 22427  
Thessaloniki  
551 02  
Greece  
Contact person: Clotilde Assumel-Lurdin  
Telephone: +30 2310490287  
E-mail: [c4t-services@cedefop.europa.eu](mailto:c4t-services@cedefop.europa.eu)  
Fax: +30 2310490028  
NUTS code: GR122  
**Internet address(es):**  
Main address: [www.cedefop.europa.eu](http://www.cedefop.europa.eu)

**I.2) Joint procurement**

**I.4) Type of the contracting authority**

European institution/agency or international organisation

**I.5) Main activity**

Education

**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title:**

Provision of stakeholder feedback services for Cedefop's performance measurement system.  
Reference number: AO/DIR/GKO/Stakeholder\_feedback\_services\_PMS/010/16.

**II.1.2) Main CPV code**

73000000

**II.1.3) Type of contract**

Services

**II.1.4) Short description:**

The purpose of the contract is to support Cedefop to:

- better understand to which extent the quality and relevance of Cedefop's work and expertise are used and valued by its stakeholders,
- assess the quality and relevance of Cedefop's consultation with its key stakeholders,
- gain more insight into how Cedefop's Governing Board members are exercising their supervisory function with a view to improve its performance in fulfilling its vision and reaching its multi-annual objectives.

**II.1.6) Information about lots**

This contract is divided into lots: no

**II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: 98 500.00 EUR

**II.2) Description**

**II.2.1) Title:**

**II.2.2) Additional CPV code(s)**

**II.2.3) Place of performance**

NUTS code: GR122

Main site or place of performance:

The tasks will be completed both in the contractor's premises and in Cedefop's premises, Europe Str. 123, Pylea, Thessaloniki, GREECE.

**II.2.4) Description of the procurement:**

The overall objective of this framework contract is the development, analysis and reporting of stakeholder feedback services to Cedefop in line with its annual work programme and programming document 2017–2020. The contractor is expected to provide timely and high-quality services delivered by experienced and qualified experts in this type of services.

**II.2.5) Award criteria**

Quality criterion - Name: The level of understanding of the nature of the assignment, its context and results to be achieved / Weighting: 25

Quality criterion - Name: Quality and appropriateness of the methods suggested to carry out the work / Weighting: 40

Quality criterion - Name: Quality of work organisation and composition of team proposed / Weighting: 20

Quality criterion - Name: Quality of management arrangements / Weighting: 15

Price - Weighting: 70/30

**II.2.11) Information about options**

Options: no

**II.2.13) Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

**II.2.14) Additional information**

**Section IV: Procedure**

**IV.1) Description**

**IV.1.1) Type of procedure**

Open procedure

**IV.1.3) Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

**IV.1.6) Information about electronic auction**

**IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: no

**IV.2) Administrative information**

**IV.2.1) Previous publication concerning this procedure**

Notice number in the OJ S: [2016/S 138-249727](#)

**IV.2.8) Information about termination of dynamic purchasing system**

**IV.2.9) Information about termination of call for competition in the form of a prior information notice**

**Section V: Award of contract**

**Contract No:** No 2016-FWC8/AO/DIR/GKO/Stakeholder\_feedback\_services\_PMS/010/16

**Title:**

Provision of stakeholder feedback services for Cedefop's performance measurement system

A contract/lot is awarded: yes

**V.2) Award of contract**

**V.2.1) Date of conclusion of the contract:**

24/11/2016

**V.2.2) Information about tenders**

Number of tenders received: 1

The contract has been awarded to a group of economic operators: yes

**V.2.3) Name and address of the contractor**

PPMI Group, UAB

Vilnius

Lithuania

NUTS code: LT

The contractor is an SME: no

**V.2.3) Name and address of the contractor**

Public Policy and Management Institute

Vilnius

Lithuania

NUTS code: LT

The contractor is an SME: no

**V.2.4) Information on value of the contract/lot (excluding VAT)**

Total value of the contract/lot: 98 500.00 EUR

**V.2.5) Information about subcontracting**

**Section VI: Complementary information**

**VI.3) Additional information:**

**VI.4) Procedures for review**

**VI.4.1) Review body**

General Court

rue du Fort Niedergrünwald

Luxembourg

2925

Luxembourg

VI.4.2) **Body responsible for mediation procedures**

VI.4.3) **Review procedure**

Precise information on deadline(s) for review procedures:

Within 2 months of the notification to the plaintiff, or, in absence thereof, of the day on which it came to the knowledge. A complaint to the European Ombudsman does not have as an effect either to suspend this period or to open a new period for lodging appeals.

VI.4.4) **Service from which information about the review procedure may be obtained**

General Court

Luxembourg

Luxembourg

VI.5) **Date of dispatch of this notice:**

20/12/2016