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**Greece-Thessaloniki: ICT services database administration
2016/S 248-453328**

Contract award notice

Results of the procurement procedure

Services

Directive 2014/24/EU

Section I: Contracting authority

- I.1) **Name and addresses**
Cedefop — European Centre for the Development of Vocational Training
Europe Street 123, PO Box 22427
Thessaloniki
551 02
Greece
Contact person: Yancho Sirakov
Telephone: +30 2310490064
E-mail: c4t-services@cedefop.europa.eu
Fax: +30 2310490028
NUTS code: GR122
Internet address(es):
Main address: <http://www.cedefop.europa.eu/>
Address of the buyer profile: <http://www.cedefop.europa.eu/>

- I.2) **Joint procurement**

- I.4) **Type of the contracting authority**
European institution/agency or international organisation

- I.5) **Main activity**
Education

Section II: Object

- II.1) **Scope of the procurement**
- II.1.1) **Title:**
ICT services database administration.
Reference number: AO/DRS/TME/DB ADMIN/015/2016.
- II.1.2) **Main CPV code**
72320000
- II.1.3) **Type of contract**
Services
- II.1.4) **Short description:**
Provision of services related to database administration of Cedefop database servers (Sybase, MS SQL and MySQL), in order to ensure smooth functioning and data security. This includes the provision of regular monthly

maintenance services and one-off assignments (installation of database servers, migration, consulting, etc.) which will be provided in the form of person-hours.

II.1.6) **Information about lots**

This contract is divided into lots: no

II.2) **Description**

II.2.1) **Title:**

II.2.2) **Additional CPV code(s)**

II.2.3) **Place of performance**

NUTS code: 00

Main site or place of performance:

The tasks must be completed outside Cedefop in the contractor's premises.

II.2.4) **Description of the procurement:**

1. Regular database administration:

The contractor shall ensure the smooth running of the database servers with minimum downtime and no loss of data resulting from poor database administration. The contractor will be responsible to advise on the technical requirements to achieve this and shall liaise with Cedefop's ICT staff for hardware, operating system or network matters.

2. One-off assignments:

installation of DB servers;

creation/archiving of databases;

upgrades;

migrations;

audits;

consulting on database issues (configuration, Unicode, performance, assistance to developers on performance issues and troubleshooting tasks).

3. Database availability.

II.2.5) **Award criteria**

Quality criterion - Name: Quality of the methodology approach for putting new servers under surveillance / Weighting: 20

Quality criterion - Name: Quality of the methodology approach for the regular database administration and monitoring / Weighting: 20

Quality criterion - Name: Quality of the methodology approach for providing statistics to Cedefop on database use; quality, quantity and availability of the statistics which will be provided to Cedefop / Weighting: 20

Quality criterion - Name: Appropriateness (quality, proportionality, credibility) of administrative and technical measures to ensure the respect of data confidentiality by contractor's staff. Quality of the measures foreseen by the contractor to ensure availability of quality services and business continuity / Weighting: 20

Quality criterion - Name: Quality of the methodology approach for migrating 1 production database from Sybase ASE 15.5 to an existing Microsoft SQL Server 2012 / Weighting: 20

Price - Weighting: 30

II.2.11) **Information about options**

Options: no

II.2.13) **Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14) **Additional information**

Section IV: Procedure

IV.1) **Description**

IV.1.1) **Type of procedure**

Open procedure

IV.1.3) **Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

IV.1.6) **Information about electronic auction**

IV.1.8) **Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: no

IV.2) **Administrative information**

IV.2.1) **Previous publication concerning this procedure**

Notice number in the OJ S: [2016/S 193-346975](#)

IV.2.8) **Information about termination of dynamic purchasing system**

IV.2.9) **Information about termination of call for competition in the form of a prior information notice**

Section V: Award of contract

Title:

ICT services database administration

A contract/lot is awarded: no

V.1) **Information on non-award**

The contract/lot is not awarded

No tenders or requests to participate were received or all were rejected

Section VI: Complementary information

VI.3) **Additional information:**

The procurement documents will be available on Cedefop's website: <http://www.cedefop.europa.eu/about-cedefop/public-procurement>

Cedefop's website will be updated regularly, therefore tenderers must ensure that they visit the site regularly for updates up to the closing date for receipt of tenders.

VI.4) **Procedures for review**

VI.4.1) **Review body**

General Court

rue du Fort Niedergrünwald

Luxembourg

2925

Luxembourg

Telephone: +352 4303-1

E-mail: cfi.registry@curia.europa.eu

Fax: +352 4303-2100

Internet address: <http://curia.europa.eu>

VI.4.2) **Body responsible for mediation procedures**

VI.4.3) **Review procedure**

Precise information on deadline(s) for review procedures:

Within 2 months of the notification to the plaintiff, or, in absence thereof, of the day on which it came to the knowledge. A complaint to the European Ombudsman does not have as an effect either to suspend this period or to open a new period for lodging appeals.

VI.4.4) **Service from which information about the review procedure may be obtained**

General Court
rue du Fort Niedergrünwald
Luxembourg
2925
Luxembourg
Telephone: +352 4303-1
E-mail: cfi.registry@curia.europa.eu
Fax: +352 4303-2100
Internet address: <http://curia.europa.eu/>

VI.5) **Date of dispatch of this notice:**

13/12/2016