## Vocational training for the long-term unemployed Learning from inspiring practices

#### POLICY LEARNING FORUM

## Cedefop, 15 and 16 June 2017, Thessaloniki, Greece

#### **General information**

Venue Hotel Makedonia Palace

Email: Konstantinos.Pouliakas@cedefop.europa.eu

Organiser(s) European Centre for the Development of Vocational Training

(Cedefop), Thessaloniki, Greece

No of participants Maximum 60 Participation By selection

Participant profile High-level EU and national policy-makers, public and private

employment agency officials, VET providers

**Type of event** Policy learning forum (PLF)

Working language English

## Long-term unemployment in the EU

The economic downturn has led to a marked increase in long-term unemployment. In 2015 there were almost 4 million more European citizens out of work for over one year compared to 2007. Although recently employment growth has somewhat improved, in 2015 nearly half of the jobless in the EU were long-term unemployed (LTU), affecting almost 11 million people (4.5% of the active EU population). Close to two-thirds of them (6.8 million) have been out of work for over two years (very long-term unemployed, VLTU) (1).

Cedefop's **European skills and jobs survey** (²) confirmed the widely reported adverse health and psychological effects, as well as the 'scarring effects' associated with long unemployment spells. It also pointed towards the vicious circle resulting from the LTU taking up jobs with poor skill development opportunities.

<sup>(1)</sup> Eurostat database [extracted 23.2.2017].

 $<sup>\</sup>begin{tabular}{ll} (2) & \underline{\mbox{http://www.cedefop.europa.eu/en/events-and-projects/projects/european-skills-and-jobs-esj-survey} \end{tabular}$ 

### **Policy challenges**

Addressing long-term unemployment is one of the key challenges of the EU's jobs and growth agenda (³); its persistence and associated higher risk of skills deterioration are barriers to labour market integration, leading to social exclusion. The recent Council recommendation on the labour market integration of the long-term unemployed (⁴) and the European Commission's *New skills agenda for Europe* (⁵) call for a multi-faceted strategy that combines macroeconomic policy with better activation and skills policies. Such policies should include better skills profiling and validation, identification of skill needs in the local economy and targeted training combined with individualised career guidance and counselling. These policies depart from 'work-first' approaches to activation.

Cedefop's 2015 study of skills matching policies and practices in EU Member States clearly showed the potential of such innovative approaches (6). It observed that 'today's emphasis on quickly finding employment for unemployed people may backfire in the medium-term future, if they are not placed in properly matched jobs or in jobs that fail to make use of and develop their full potential'. Innovative practices showcased in the study were found to make use of European education and training tools – such as recognition of non-formal and informal learning – and take a clear upskilling perspective through competence-based matching tools, modularised training, and personalised counselling. They can benefit EU countries struggling with reintegrating the LTU due to fundamental skill deficits, insufficient links between training and labour market needs, employer disengagement and other social barriers.

## Aim of the policy learning forum

Meta analyses of the effectiveness of training as part of active labour market programmes for the unemployed paint a nuanced picture (for example due to deadweight costs and lockin effects) (7). While it has been shown that the LTU and other disadvantaged groups stand to gain the most from well-designed activation policies, much of the reported evidence is based on employment chances shortly after activation, with little focus on the quality of the job-person match. There is a lot to be learned about which activation elements facilitate not only fast transition to work but also durable labour market reintegration.

The aim of the policy learning forum (PLF) is to inform approaches to VET within activation measures that put upskilling and skill matching centre stage. The forum will seek to 'put policy into practice' by moving beyond theory and empirical analysis and towards a deeper understanding of features, mechanisms and triggers underpinning effectiveness of

<sup>(3)</sup> President Juncker's political guidelines <a href="http://ec.europa.eu/priorities/publications/president-junckers-political-guidelines\_en">http://ec.europa.eu/priorities/publications/president-junckers-political-guidelines\_en</a>; European Commission annual growth survey 2016 <a href="http://eur-lex.europa.eu/legal-content/EN/TXT/PDF/?uri=CELEX:52014DC0902&from=EN">http://eur-lex.europa.eu/legal-content/EN/TXT/PDF/?uri=CELEX:52014DC0902&from=EN</a>

<sup>(4)</sup> Council recommendation on the integration of the long-term unemployed into the labour market. SWD(2015) 176 final. <a href="http://ec.europa.eu/social/BlobServlet?docId=14480&langId=en">http://ec.europa.eu/social/BlobServlet?docId=14480&langId=en</a>

<sup>(5)</sup> European Commission (2016). A new skills agenda for Europe: working together to strengthen human capital, employability and competitiveness. SWD(2016) 195 final. http://ec.europa.eu/social/main.jsp?catld=1223&langld=en

<sup>(6)</sup> Cedefop (2015). Addressing unemployment while addressing skill mismatch: lessons from policy and practice in EU countries. <a href="http://www.cedefop.europa.eu/en/publications-and-resources/publications/5546">http://www.cedefop.europa.eu/en/publications-and-resources/publications/5546</a>

<sup>(7)</sup> Kluve (2010). <a href="http://www.sciencedirect.com/science/article/pii/S092753711000014X">http://www.sciencedirect.com/science/article/pii/S092753711000014X</a> ; Card et al. (2015). <a href="http://www.nber.org/papers/w21431">http://www.nber.org/papers/w21431</a>

innovative practices from across the EU. The PLF will serve as a platform for debate and mutual learning for key stakeholders involved in the design and delivery of VET and skill matching programs as part of activation policies. The following indicative questions will be guiding the working sessions and debates:

- which elements and features of activation measures or policies make identification of skill gaps among the long-term unemployed more feasible, effective and/or relevant? How can tools such as skills assessment frameworks, skills audits and qualification/training frameworks feed into the design of customised training for the long-term unemployed?
- which features of activation measures help ensure the labour market relevance of training programs? Specifically, how can public or private employment services and VET providers customise training to (local/regional/national) skill needs and how can these be best identified?
- which types of incentives and institutional arrangements can help VET providers, employment services and social partners work together more effectively (e.g. data sharing, cross-referrals, management coordination, performance monitoring and follow up) to ensure continuity and coordination of training and skills matching service delivery?
- what steps can employment services take to increase VET programme attractiveness and quality for individual job seekers and to engage (local) employers? How can retention of hard-to-place learners in VET programmes be improved?
- how can the mutual responsibilities principle and social integration contracts job integration agreements (JIAs) proposed by the European Council for the LTU (8) – become embedded in VET programmes in EU Member States?

#### **Format**

Following a similar format to other successful PLFs organised by Cedefop (9), the PLF on 'Vocational training for the long-term unemployed' will require active participation from all participants, both before and during the forum:

- case study presenters will submit a short written input summarising features of vocational training measures for the long-term unemployed in their organisation or country and lessons learned from practice;
- case-study presenters will be asked to deliver more in-depth information to Cedefop to be used for short (one page) schematic summaries of the initiatives they will present at the forum;
- during the forum, participants are expected to contribute to the debate and exchange experiences.

<sup>(8)</sup> Council recommendation on the integration of the long-term unemployed into the labour market. SWD(2015) 176 final. http://ec.europa.eu/social/BlobServlet?docld=14480&langId=en

<sup>(9)</sup> http://www.cedefop.europa.eu/en/events-and-projects/events/2nd-policy-learning-forum-defining-and-writing-learning-outcomes-vet

#### Setup

The forum will adopt a four-stage approach:

**Market place**: presenters showcase some 12 case studies from EU Member States – focusing on unique features and practice experience (dos and don'ts, success factors and challenges). Basic information is available in infographics.

**World café**: participants discuss case studies in small groups at theme tables – deep learning, looking for inspiration, assessing the potential of transferring principles and features to different settings.

**Assembly line**: participants draft plans to take ideas forward based on what they learned and on feedback from colleagues.

**Selling ideas**: participants present their plans to a policy panel. Debates discuss feasibility but the focus is on making things happen – gathering political support, making plans, continued learning through cross-country cooperation to support implementation, etc.

#### **Confirmed case studies**

- Training voucher system for the LTU (Latvia)
- Momentum programme (Ireland)
- Competence based training and matching in Flanders (Belgium)
- Public Benefit Employment Scheme (Greece)
- Training and certification program for adults (29-64) in cutting-edge sectors (Greece)
- Be a producer creating jobs for unemployed vulnerable social groups (Greece)
- Workplace training (Croatia)
- Active Life programme (Portugal)
- Action Plans for Lagging Regions (Slovakia)
- Fit4Job (Luxembourg)
- Integrated employment services for hard-to-serve job seekers (Maximus global provider of services in government health and employment sectors)
- Validation of non-formally and informally acquired skills and competences for the LTU and other disadvantaged groups (Romania)
- Training the long-term unemployed in enterprises (Cyprus)
- The Work Programme (UK)

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## POLICY LEARNING FORUM

Final agenda

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Thursday 15 June 2017
Arrival and registration
Chair: Konstantinos Pouliakas (Cedefop)
Welcome and introduction to Cedefop's policy learning forum
<ul> <li>Cedefop welcome</li> </ul>
Pascaline Descy (HoD, Cedefop)  * VET for the long-term unemployed: Learning from practice
Konstantinos Pouliakas & Jasper van Loo (Cedefop)
Warm-up exercise
Introduction – expectations – learning goals
Stelina Chatzichristou (Cedefop)
Setting the stage
Activation and active labour market policies in OECD countries:
Evidence of effectiveness and future challenges
John P. Martin (UCD Geary Institute for Public Policy)  * Importance of training and guidance for preventing long-term
unemployment: Europe's PES experiences
Wolfgang Müller (European Network of Public Employment Services)
Tea/Coffee break
Chair: Stelina Chatzichristou (Cedefop)
Market place – Inspiring case studies from across Europe
Lightning presentations
Lunch
World café (participants work at theme tables)
Which elements and features of training and skills matching programmes for the long-term unemployed increase their effectiveness?

	Assembly line (theme tables – participants rotate)
	What does it take to go from policy priorities to implementation? Participants select and combine promising features and ideas, collect feedback from colleagues at other tables and discuss options to move forward.
17.30 – 20.00	Cultural event and dinner

	Friday 16 June 2017
	Chair: Jasper van Loo (Cedefop)
8.30 – 9.00	Arrival
9.00 - 10.00	Keynotes – Insights from Ireland
	Skills matching: time for a more proactive approach by the Public employment services!
	John McGrath (SOLAS)
	Profiling the unemployed and second chance education schemes Seamus McGuinness (ESRI)
10:00-10:30	Working session – preparation of plans
	Theme table groups re-join to develop implementation plans
10:30-11:00	Tea/Coffee break
11.00 – 12.00	Selling ideas – Presentation of plans
	Participants present their ideas and plans
	Facilitator: Steve Bainbridge (Cedefop)
12.00 – 13.15	Policy panel
	<ul> <li>Iva Zelic (European Commission)</li> </ul>
	<ul> <li>Susanne Kraatz (European Parliament)</li> </ul>
	<ul> <li>Ana Azevedo (ISQ Group)</li> <li>Maria Karamesini (Director, OAED, Greece)</li> </ul>
	Q&A session
13.15 – 13.30	Closing
	Joachim James Calleja (Director, Cedefop)