



OPEN INVITATION TO TENDER
AO/DRS/ASIA/IWAMA/017/16
Interactive web and mobile applications – IWAMA
Request for Clarification (2) – Questions & Answers

Question No 1

In section 2.5.2 of the tender specifications, it is mentioned that “For cloud hosted projects: The Contractor will be solely responsible (manage and good operation) for the whole infrastructure and the Application or the platform.

- a) The above statement implies that the contractor should offer (if and when needed) cloud and application operation monitoring activities. Could you please confirm?*
- b) By which tender profile will the monitoring activities be performed? By the Web and mobile developer?*
- c) Can you please specify which cloud providers intends CEDEFOP to use? Amazon?*

Cedefop’s answer to question No 1

- a) In the case of cloud, the contractor shall be responsible for the “Hardware” and Operating system (manage and good operation). In this context, it will be up to the contractor if monitoring activities should be included.
- b) See a) above. Please refer to the descriptions of tasks in sections 2.2.2 and 2.2.3.
- c) This is open and depends also on the Application each time

Question No 2

In article: 1.5. Value or quantity of purchase refers: "The volume of the services to be provided under the Framework Contract is estimated to 1.300 person-days over 4 years."

But when we go to the Annex H - Financial Proposal at the cell: Number of days over 4 years (C) the sum of the person - days is 1.100 person-days.

Is there a mistake or we are not reading well the facts;

Cedefop’s answer to question No 2

Please refer to ‘Cedefop’s Correction Nr 1’ published on our website.

Question No 3

For Award 3, scenario A, as Cedefop currently offers a list of publications in the website, can it be assumed that the purchase/subscription module should be integrated with this portal? Or rather, should we assume that the contractor will have to develop a brand new site?

Cedefop's answer to question No 3

For the sake of the exercise, for evaluation purposes, no integration or relation with Cedefop's corporate website needs to be considered.

Question No 4

For Award 3, scenario B, should we provide a solution for the photo gallery already available in Cedefop website? Or rather, should we assume that the contractor will have to develop a brand new platform for this purpose?

Cedefop's answer to question No 4

The required web-based solution described in Award criterion 3, scenario b) refers mainly to an intranet solution, available within Cedefop. No integration or relation with Cedefop's corporate website needs to be considered.