

GR-Thessaloniki: software and website development and support services for Europass

2010/S 16-020093

CONTRACT AWARD NOTICE

Services

SECTION I: CONTRACTING AUTHORITY

I.1) NAME, ADDRESSES AND CONTACT POINT(S):

Cedefop, Europe Street 123, PO Box 22427, Contact: Cedefop, Attn: George Paraskevaidis, Yancho Sirakov, 551 02 Thessaloniki, GREECE. Tel. +30 2310490064. E-mail: c4t-services@cedefop.europa.eu. Fax +30 2310490028.

Internet address(es):

General address of the contracting authority: <http://www.cedefop.europa.eu/>.

Address of the buyer profile: <http://www.cedefop.europa.eu>.

I.2) TYPE OF THE CONTRACTING AUTHORITY AND MAIN ACTIVITY OR ACTIVITIES:

European institution/agency or international organisation.

Education.

The contracting authority is purchasing on behalf of other contracting authorities: no.

SECTION II: OBJECT OF THE CONTRACT

II.1) DESCRIPTION

II.1.1) Title attributed to the contract:

Software and website development and support services for Europass.

II.1.2) Type of contract and location of works, place of delivery or of performance:

Services.

Service category No 7.

Main site or location of works, place of delivery or of performance: The place of provision of services will be partly at the contractor's premises (off-site) and partly at the Centre's premises (on-site).

NUTS code GR122.

II.1.3) The notice involves:

The conclusion of a framework agreement.

II.1.4) Short description of the contract or purchase(s):

Through this framework contract shall be provided services for web development, maintenance, support, consulting and project management for the Europass project and specifically for the web-based Europass tools (Europass portal and the Europass mobility management tool), by using a given technological environment described in Annex H and in accordance with the terms of reference (part 3) of the tender document. Services to be provided include: custom web programming, database development, construction, maintenance and support of web applications, web design, consulting, analysis, technical management, XML consulting, usability testing, and project management. For more details, please see the terms of reference in the tender document.

II.1.5) Common procurement vocabulary (CPV):

72000000, 72320000, 72200000.

II.1.6) Contract covered by the Government Procurement Agreement (GPA):

Yes.

II.2) **TOTAL FINAL VALUE OF CONTRACT(S)**

II.2.1) **Total final value of contract(s):**

Value: 793 200 EUR.

Excluding VAT.

SECTION IV: PROCEDURE

IV.1) **TYPE OF PROCEDURE**

IV.1.1) **Type of procedure:**

Open.

IV.2) **AWARD CRITERIA**

IV.2.1) **Award criteria:**

The most economically advantageous tender in terms of

1. Study, analysis, design and implementation of the revamp of the Europass website and the online CV/ELP tool. Weighting: 9.

2. The technical support and maintenance and the further development of the Europass mobility management tool. Weighting: 9.

3. Technical support and maintenance of the Europass website and the online CV/ELP tool. Weighting: 9.

4. The execution of tasks under the 'XML and interoperability' profile. Weighting: 9.

5. Overall quality assurance, methodology and resources. Weighting: 9.

6. Appropriateness of the proposed project team for the contract and procedures for staff backup and replacement: qualification and level of experience of proposed staff, procedures followed to provide backup and replacement of any staff when needed. Weighting: 15.

7. Price. Weighting: 40.

IV.2.2) **An electronic auction has been used:**

No.

IV.3) **ADMINISTRATIVE INFORMATION**

IV.3.1) **File reference number attributed by the contracting authority:**

'AO/ECVL-RES/PHT-LT/Europass/011/2009'.

IV.3.2) **Previous publication(s) concerning the same contract:**

Contract notice

Notice number in the OJEU: [2009/S 153-222591](#) of 12.8.2009.

SECTION V: AWARD OF CONTRACT

CONTRACT NO: 055

TITLE: 2009-FWC55/AO/ECVL-RES/PHT-LT/Europass/011/2009 — software and website development and support services for Europass

V.1) **Date of contract award decision:**

15.12.2009.

V.2) **NUMBER OF OFFERS RECEIVED:**

6.

V.3) **NAME AND ADDRESS OF ECONOMIC OPERATOR IN FAVOUR OF WHOM A CONTRACT AWARD DECISION HAS BEEN TAKEN:**

Quality & Reliability S.A., Konitsis Street 11B, 151 25 Marousi, Athens, GREECE. E-mail: ppas@qnr.com.gr.
Tel. +30 2108029409. URL: <http://www.qnr.com.gr/site/index.csp>. Fax +30 2108029819.

V.4) **INFORMATION ON VALUE OF CONTRACT**

Total final value of the contract:

Value: 793 200 EUR.

Excluding VAT.

If annual or monthly value: number of months: 48.

V.5) **THE CONTRACT IS LIKELY TO BE SUB-CONTRACTED:**

No.

SECTION VI: COMPLEMENTARY INFORMATION

VI.1) **CONTRACT RELATED TO A PROJECT AND/OR PROGRAMME FINANCED BY COMMUNITY FUNDS:**

No.

VI.2) **ADDITIONAL INFORMATION:**

VI.3) **PROCEDURES FOR APPEAL:**

VI.3.1) **Body responsible for appeal procedures:**

General Court of the European Union, boulevard Konrad Adenauer, 2925 Luxembourg, LUXEMBOURG. Tel. +352 4303-1. Fax +352 4303-2100.

VI.3.2) **Lodging of appeals:**

VI.3.3) **Service from which information about the lodging of appeals may be obtained:**

VI.4) **DATE OF DISPATCH OF THIS NOTICE:**

12.1.2010.