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**GR-Thessaloniki: ICT services — database administration — Sybase and MS SQL
2013/S 012-014566**

Contract award notice

Services

Directive 2004/18/EC

Section I: Contracting authority

I.1) Name, addresses and contact point(s)

Cedefop
Europe Street 123, PO Box 22427
Contact point(s): Ms Clotilde Assumel-Lurdin
For the attention of: Mr George Paraskevaïdis
551 02 Thessaloniki
GREECE
Telephone: +30 2310490287
E-mail: c4t-services@cedefop.europa.eu
Fax: +30 2310490028

Internet address(es):

General address of the contracting authority: <http://www.cedefop.europa.eu>

I.2) Type of the contracting authority

European institution/agency or international organisation

I.3) Main activity

Education

I.4) Contract award on behalf of other contracting authorities

The contracting authority is purchasing on behalf of other contracting authorities: no

Section II: Object of the contract

II.1) Description

II.1.1) Title attributed to the contract

ICT services — database administration — Sybase and MS SQL.

II.1.2) Type of contract and location of works, place of delivery or of performance

Services

Service category No 7: Computer and related services

Main site or location of works, place of delivery or of performance: Mainly at the contractor's premises ('off-site') except for some specific tasks for which the contractor's presence may be required at Cedefop's premises.

NUTS code GR122

II.1.3) Information about a framework agreement or a dynamic purchasing system (DPS)

The notice involves the establishment of a framework agreement

II.1.4) Short description of the contract or purchase(s)

The purpose of this call for tenders is the provision of services related to database administration of Cedefop database servers, in order to ensure smooth functioning and data security. The services that have to be

provided are regular maintenance of the database servers and one-off assignments (installation of databases and database servers, assistance for migration, consulting, troubleshooting, etc.).

II.1.5) **Common procurement vocabulary (CPV)**

72320000

II.1.6) **Information about Government Procurement Agreement (GPA)**

The contract is covered by the Government Procurement Agreement (GPA): no

II.2) **Total final value of contract(s)**

II.2.1) **Total final value of contract(s)**

Value: 211 080 EUR

Excluding VAT

Section IV: Procedure

IV.1) **Type of procedure**

IV.1.1) **Type of procedure**

Open

IV.2) **Award criteria**

IV.2.1) **Award criteria**

The most economically advantageous tender in terms of

1. Quality of the methodology approach for putting new servers under surveillance. Weighting 25
2. Quality of the methodology approach for the regular database administration and monitoring. Weighting 25
3. Quality of the methodology approach for providing statistics to Cedefop on database use; quality, quantity and availability of the statistics which will be provided to Cedefop. Weighting 15
4. Quality of the methodology approach for migrating 1 production database from Sybase ASE 12.5 to an existing ASE 15.5 server. Weighting 10
5. Quality of the measures foreseen by the contractor to ensure availability of quality services and business continuity. Weighting 15
6. Appropriateness (quality, proportionality, credibility) of administrative and technical measures to ensure the respect of data confidentiality by contractor's staff. Weighting 10
7. The above 6 criteria are with weighting 60 %, i.e. the maximum total scores that could be obtained are 100 * 60 % = 60. Weighting 60
8. Price. Weighting 40

IV.2.2) **Information about electronic auction**

An electronic auction has been used: no

IV.3) **Administrative information**

IV.3.1) **File reference number attributed by the contracting authority**

AO/RES/ITK/DB-ASMIN/012/2012.

IV.3.2) **Previous publication(s) concerning the same contract**

Contract notice

Notice number in the OJEU: [2012/S 115-189526](#) of 19.6.2012

Section V: Award of contract

Contract No: 2012-FWC6

V.1) **Date of contract award decision:**

8.11.2012

V.2) **Information about offers**

Number of offers received: 3

V.3) **Name and address of economic operator in favour of whom the contract award decision has been taken**

CAP DATA Consulting
36 rue du Sentier
75002 Paris
FRANCE

V.4) **Information on value of contract**

Total final value of the contract:
Value: 211 080 EUR
Excluding VAT

V.5) **Information about subcontracting**

The contract is likely to be sub-contracted: no

Section VI: Complementary information

VI.1) **Information about European Union funds**

The contract is related to a project and/or programme financed by European Union funds: no

VI.2) **Additional information:**

VI.3) **Procedures for appeal**

VI.3.1) **Body responsible for appeal procedures**

General Court
rue du Fort Niedergrünwald
2925 Luxembourg
LUXEMBOURG

VI.3.2) **Lodging of appeals**

Precise information on deadline(s) for lodging appeals: Within 2 months of the notification to the plaintiff, or, in absence thereof, of the day on which it came to the knowledge. A complaint to the European Ombudsman does not have as an effect either to suspend this period or to open a new period for lodging appeals.

VI.3.3) **Service from which information about the lodging of appeals may be obtained**

Same as in point VI.3.1.

VI.4) **Date of dispatch of this notice:**

7.1.2013