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**GR-Thessaloniki: ICT support of interactive Web applications  
2013/S 011-013021**

**Contract award notice**

**Services**

Directive 2004/18/EC

**Section I: Contracting authority**

**I.1) Name, addresses and contact point(s)**

Cedefop — European Centre for the Development of Vocational Training  
Europe Street 123, PO Box 22427  
Contact point(s): Ms Dimitra Eleftheroudi  
For the attention of: Mr George Paraskevaïdis  
551 02 Thessaloniki  
GREECE

Telephone: +30 2310490064

E-mail: [c4t-services@cedefop.europa.eu](mailto:c4t-services@cedefop.europa.eu)

Fax: +30 2310490028

**Internet address(es):**

General address of the contracting authority: <http://www.cedefop.europa.eu>

Address of the buyer profile: <http://www.cedefop.europa.eu>

**I.2) Type of the contracting authority**

European institution/agency or international organisation

**I.3) Main activity**

Education

**I.4) Contract award on behalf of other contracting authorities**

The contracting authority is purchasing on behalf of other contracting authorities: no

**Section II: Object of the contract**

**II.1) Description**

**II.1.1) Title attributed to the contract**

ICT support of interactive Web applications.

**II.1.2) Type of contract and location of works, place of delivery or of performance**

Services

Service category No 7: Computer and related services

Main site or location of works, place of delivery or of performance: Contractor's premises.

NUTS code

**II.1.3) Information about a framework agreement or a dynamic purchasing system (DPS)**

The notice involves the establishment of a framework agreement

**II.1.4) Short description of the contract or purchase(s)**

The subject of the contract is the provision of services related to some of Cedefop's interactive Web applications: custom Web programming, database development, construction, maintenance and technical

support, consulting, and project management. The main technologies used are the following: ASP, .NET, MS SQL & Sybase ASE databases, hosted on MS Windows servers.

Services will be acquired in the form of person-days, categorised in profiles as follows:

- Web developer,
- senior expert,
- project manager.

II.1.5) **Common procurement vocabulary (CPV)**

72200000, 72420000

II.1.6) **Information about Government Procurement Agreement (GPA)**

The contract is covered by the Government Procurement Agreement (GPA): no

II.2) **Total final value of contract(s)**

II.2.1) **Total final value of contract(s)**

**Section IV: Procedure**

IV.1) **Type of procedure**

IV.1.1) **Type of procedure**

Open

IV.2) **Award criteria**

IV.2.1) **Award criteria**

The most economically advantageous tender in terms of

1. Technical support and maintenance of the study visits Web management tool. Weighting 21
2. Technical support and maintenance of the online recruitment application (RECON). Weighting 21
3. Quality of the change control system. Weighting 14
4. Appropriateness (quality, proportionality, credibility) of the proposed project team for the contract and procedures for staff back-up and replacement: degree of direct involvement of the most experienced, senior staff of the company, appropriateness of team proposed, quality of the procedures followed in order to provide back-up and replacement of any staff when needed. Weighting 14
5. Price. Weighting 30

IV.2.2) **Information about electronic auction**

An electronic auction has been used: no

IV.3) **Administrative information**

IV.3.1) **File reference number attributed by the contracting authority**

AO/RES/ITK/ISIWA/013/12.

IV.3.2) **Previous publication(s) concerning the same contract**

**Contract notice**

Notice number in the OJEU: [2012/S 129-213281](#) of 7.7.2012

**Section V: Award of contract**

Contract No: 2012-FWC10/AO/RES/ITK/ISIWA/013/12

Lot title: ICT support of interactive Web applications

V.1) **Date of contract award decision:**

23.11.2012

V.2) **Information about offers**

Number of offers received: 6

**V.3) Name and address of economic operator in favour of whom the contract award decision has been taken**

Bilbomática SA  
Edificio Miribilla, C/ Santiago de Compostela, 12 — 4º  
48003 Bilbao (Biscay)  
SPAIN  
E-mail: [it@bilbomatica.es](mailto:it@bilbomatica.es)  
Telephone: +34 944276308  
Internet address: <http://www.bilbomatica.es>  
Fax: +34 944271547

**V.4) Information on value of contract**

Total final value of the contract:  
Value: 253 000 EUR  
Excluding VAT  
If annual or monthly value:  
Number of months: 48

**V.5) Information about subcontracting**

The contract is likely to be sub-contracted: no

**Section VI: Complementary information**

**VI.1) Information about European Union funds**

The contract is related to a project and/or programme financed by European Union funds: no

**VI.2) Additional information:**

**VI.3) Procedures for appeal**

**VI.3.1) Body responsible for appeal procedures**

General Court  
rue du Fort Niedergrünwald  
2925 Luxembourg  
LUXEMBOURG  
E-mail: [cfi.registry@curia.europa.eu](mailto:cfi.registry@curia.europa.eu)  
Telephone: +352 4303-1  
Internet address: <http://curia.europa.eu>  
Fax: +352 4303-2100

**VI.3.2) Lodging of appeals**

Precise information on deadline(s) for lodging appeals: Within 2 months of the notification to the plaintiff, or, in absence thereof, of the day on which it came to the knowledge. A complaint to the European Ombudsman does not have as an effect either to suspend this period or to open a new period for lodging appeals.

**VI.3.3) Service from which information about the lodging of appeals may be obtained**

Same as in VI.3.1.

**VI.4) Date of dispatch of this notice:**

4.1.2013