

**GR-Thessaloniki: livelink services — RedDot services**

**2008/S 134-178138**

**Contract notice**

**Services**

**Section I: Contracting authority**

**I.1) Name, addresses and contact point(s):**

Cedefop — European Centre for the Development of Vocational Training, attn: Mr George Paraskevaïdis, 123 Europe Street, PO Box 22427, GR-55102 Thessaloniki. Contact: Ms Dimitra Eleftheroudi. Fax (30-2310) 49 00 28. E-mail: [c4t-services@cedefop.europa.eu](mailto:c4t-services@cedefop.europa.eu).

**Internet address(es):**

General address of the contracting authority: <http://www.cedefop.europa.eu>.

Address of the buyer profile: <http://www.cedefop.europa.eu>.

**Further information can be obtained at:**

as in above-mentioned contact point(s).

**Specifications and additional documents (including documents for competitive dialogue and a dynamic purchasing system) can be obtained at:**

as in above-mentioned contact point(s).

**Tenders or requests to participate must be sent to:**

as in above-mentioned contact point(s).

**I.2) Type of the contracting authority and main activity or activities:**

European institution/agency or international organisation.

The contracting authority is purchasing on behalf of other contracting authorities: no.

**Section II: Object of the contract**

**II.1) Description**

**II.1.1) Title attributed to the contract by the contracting authority:**

Livelink services — RedDot services.

**II.1.2) Type of contract and location of works, place of delivery or of performance:**

Services.

Service category: No 7.

Main place of performance:

the tasks must be completed mainly at the contractor's premises (extra-muros, off-site) and partly at Cedefop's premises (intra-muros, on-site).

**II.1.3) The notice involves:**

The establishment of a framework agreement.

**II.1.4) Information on framework agreement:**

Framework agreement with a single operator.

Duration of the framework agreement: duration in months: 48.

Estimated total value of purchases for the entire duration of the framework agreement:

Frequency and value of the contracts to be awarded: initial contract duration of 12 months with 3 possible extensions of 12 months each.

II.1.5) **Short description of the contract or purchase(s):**

The purpose of this call for tender is the provision of services related to Livelink and to RedDot: analysis, consulting, development, maintenance, technical support, project management, as well as provision of software modules and licenses and associated maintenance fees.

II.1.6) **Common procurement vocabulary (CPV):**

72200000.

II.1.7) **Contract covered by the Government Procurement Agreement (GPA):**

Yes.

II.1.8) **Division into lots:**

Yes.

Tenders should be submitted for: one or more lots.

II.1.9) **Variants will be accepted:**

No.

II.2) **Quantity or scope of the contract**

II.2.1) **Total quantity or scope:**

Estimated expenditure for this activity for both lots over 4 years is: 1 700 person days and EUR 610 000 for provision of licences, modules and annual maintenance fee.

II.3) **Duration of the contract or time limit for completion:**

Duration in months: 12 (from the award of the contract).

**Information about lots**

Lot No 1

Title: Livelink services, licenses and maintenance fees

1) **Short description:**

The purpose of lot 1 is the provision of services related to Livelink: analysis, consulting, development, maintenance, technical support, project management, as well as provision of software modules and licenses and associated maintenance fees.

2) **Common procurement vocabulary (CPV):**

72200000.

3) **Quantity or scope:**

Estimated expenditure for lot 1: Services: 600 person-days over 4 years. The person days will not be distributed evenly over the years. Provision of licenses, modules and annual maintenance fee: EUR 380 000 over 4 years.

Lot No 2

Title: RedDot services, licenses and maintenance fees

1) **Short description:**

The purpose of lot 2 is the provision of services related to RedDot: analysis, consulting, development, maintenance, technical support, project management, as well as provision of software modules and licenses and associated maintenance fees.

2) **Common procurement vocabulary (CPV):**

72200000.

3) **Quantity or scope:**

Estimated expenditure for lot 2: Services: 1 100 person-days over 4 years. The person days will not be distributed evenly over the years. Provision of licenses, modules and annual maintenance fee: EUR 230 000 over 4 years.

**Section III: Legal, economic, financial and technical information**

III.1) **Conditions relating to the contract**

III.1.1) **Deposits and guarantees required:**

See tender documents.

III.1.2) **Main financing conditions and payment arrangements and/or reference to the relevant provisions regulating them:**

See tender documents.

III.1.3) **Legal form to be taken by the group of economic operators to whom the contract is to be awarded:**

See tender documents.

III.1.4) **Other particular conditions to which the performance of the contract is subject:**

Yes.

Subcontracting is allowed. For more information please refer to tender documents.

III.2) **Conditions for participation**

III.2.1) **Personal situation of economic operators, including requirements relating to enrolment on professional or trade registers:**

Information and formalities necessary for evaluating if requirements are met:  
see tender documents.

III.2.2) **Economic and financial capacity:**

Information and formalities necessary for evaluating if requirements are met:  
see tender documents.

III.2.3) **Technical capacity:**

Information and formalities necessary for evaluating if requirements are met:  
see tender documents.

III.2.4) **Reserved contracts:**

No.

III.3) **Conditions specific to services contracts**

III.3.1) **Execution of the service is reserved to a particular profession:**

No.

III.3.2) **Legal entities should indicate the names and professional qualifications of the staff responsible for the execution of the service:**

Yes.

**Section IV: procedure**

IV.1) **Type of procedure**

IV.1.1) **Type of procedure:**

Open.

IV.2) **Award criteria**

IV.2.1) **Award criteria:**

The most economically advantageous tender in terms of the criteria stated in the specifications, in the invitation to tender or to negotiate or in the descriptive document.

IV.2.2) **An electronic auction will be used:**

No.

IV.3) **Administrative information**

IV.3.1) **File reference number attributed by the contracting authority:**

AO/Cedefop/ITK/Livelink-RedDot-Services/018/08.

IV.3.2) **Previous publication(s) concerning the same contract:**

No.

IV.3.3) **Conditions for obtaining specifications and additional documents or descriptive document:**

Time limit for receipt of requests for documents or for accessing documents: 28.8.2008.

Payable documents: no.

IV.3.4) **Time limit for receipt of tenders or requests to participate:**

11.9.2008.

IV.3.6) **Language(s) in which tenders or requests to participate may be drawn up:**

Bulgarian, Czech, Danish, Dutch, English, Estonian, Finnish, French, German, Greek, Hungarian, Irish, Italian, Latvian, Lithuanian, Maltese, Polish, Portuguese, Romanian, Slovak, Slovenian, Spanish and Swedish.

IV.3.7) **Minimum time frame during which the tenderer must maintain the tender:**

Duration in month(s): 6 (from the date stated for receipt of tender).

IV.3.8) **Conditions for opening tenders:**

23.9.2008 (11:00).

Place: Cedefop's premises.

Persons authorised to be present at the opening of tenders: yes.

Each tenderer may be represented at the opening of tenders by 1 person. The name of the person attending the opening must be notified in writing by fax (30-2310) 49 00 28 or by e-mail ([c4t-services@cedefop.europa.eu](mailto:c4t-services@cedefop.europa.eu)) at least 2 working days prior to the opening session.

**Section VI: Complementary information**

VI.1) **This is a recurrent procurement:**

No.

VI.2) **Contract related to a project and/or programme financed by EU funds:**

No.

VI.3) **Additional information:**

The tender documents are available for downloading on Cedefop's web site ([www.cedefop.europa.eu](http://www.cedefop.europa.eu)).

VI.5) **Date of dispatch of this notice:**

7.7.2008.