Thessaloniki, 29/07/2008
RS/PRO/2008/819

OPEN INVITATION TO TENDER

AO/Cedefop/ITK/Livelink-RedDot-Services/018/08

'Livelink services – RedDot services'

REQUEST FOR CLARIFICATION (1) – QUESTIONS AND ANSWERS

Question Nr. 1

*"Provision of licences, **modules** and annual maintenance fee: Euro 230.000,00 over 4 years"*
And in the financial table is mentioned the "Web Compliance manager" RedDot software module.

Can you please be more specific regarding the RedDot's modules? We need to know if the tenderer has at the proposal level to offer specific modules or the decision of the modules in which Cedefop is interested will arise in the implementation phase.

Cedefop's clarification to Question Nr. 1

The tenderer has the possibility, but not the obligation, to provide suggestions for either RedDot-compliant, or independent third-party modules, in the technical proposal (description of the methodological approach for the project scenario related to award criterion (1)); their price should be included in the "other costs" section of financial table.

These possible suggestions should be documented, showing the benefit of enjoying some specific functionalities by buying a ready-made module against implementing the module from scratch.

Independently of such options described in the technical proposal, the tenderer should anyway obligatorily provide a price for the "Web Compliance manager" module at the related row of the financial table.

Question Nr. 2

In page 15 of the Open Invitation to Tender is mentioned that at least one member of the training team *with training and technical experience certified by RedDot* is needed.

Can you please specify what you mean training and technical experience **certified by RedDot**? Do you mean persons that have been participated in RedDot's training seminars or certified RedDot trainers? Please note that certified RedDot trainers are only people working for RedDot Company.

Cedefop's clarification to Question Nr. 2

The persons proposed must indeed have attended RedDot's official training seminars. The related certifications should be provided.