



Thessaloniki, 08/09/2008
RS/PRO/2008/946

OPEN INVITATION TO TENDER
AO/Cedefop/ITK/Livelihood-RedDot-Services/018/08
‘Livelihood services – RedDot services’
Clarification (4) – Questions and Answers

Question Nr. 1

In order to correctly quote licences and maintenance, we need to know what Open Text licences, modules, maintenance contract are already in place at Cedefop ? Could you give us more details on these (what kind of licences, name of licensee, is there a maintenance contract covering these licences, working environment)?”

Cedefop’s clarification to Question Nr. 1

The current configuration of Livelihood in Cedefop is covered in "Annex G - Description of Livelihood Configuration". Concerning the working environment, you may refer to "Annex J - ICT profile of Cedefop".

Cedefop acquires at the moment maintenance services that will be purchased in the future from the new successful tenderer, in accordance with Cedefop's needs .

Question Nr. 2

Could you please inform us on how the costs related to software modules, licenses, and maintenance should be filled in the Financial Offer found for Lot 1 in Annex K and for Lot 2 in Annex L? Only column (VIII) is available for this cost.

Cedefop’s clarification to Question Nr. 2

The contractor should fill in only column VIII for the specific items indicated in rows 4 to 9 for lot 1, and rows 4 & 5 for Lot 2. These only represent Cedefop's currently forecasted purchases, not covering all relevant needs during the 4-year period of the contract. Possible further items (modules, etc.) to be purchased in accordance to emerging needs will make the subject of specific requests for quotation from the successful tenderer.

Question Nr. 3

Does CEDEFOP intend to pay the full annual fee for the modules / licenses mentioned at initial purchase time? There is no separate column to include associated prices for the annual maintenance fees.

Cedefop's clarification to Question Nr. 3

Yes, Cedefop intends to pay, to the successful contractor, the annual fee for the modules/licenses already acquired. It is not requested for the needs of the financial evaluation to include a financial offer for this specific fee. Please note though that Cedefop reserves the right not to acquire annual maintenance services in the future.

Question Nr. 4

Training Services:

The courses will cover those modules / applications provided within the lifetime of the contract or might probably cover requirements related to the existing products/ solutions within the organization?

Cedefop's clarification to Question Nr. 4

The courses will cover those modules/applications provided within the lifetime of the contract, as well as Livelink products already in Cedefop.