

GR-Thessaloniki: Livelink services — RedDot services

2009/S 22-030589

Contract award notice

Services

Section I: Contracting authority

I.1) Name, addresses and contact point(s):

Cedefop — European Centre for the Development of Vocational Training, attention: Mr George Paraskevoidis, 123, Europe Street — PO Box 22427, GR-55102 Thessaloniki. Contact: Ms Dimitra Eleftheroudi. Fax (30) 23 10 49 00 28. E-mail: c4t-services@cedefop.europa.eu.

Internet address(es):

General address of the contracting authority: <http://www.cedefop.europa.eu>.

Address of the buyer profile: <http://www.cedefop.europa.eu>.

I.2) Type of the contracting authority and main activity or activities:

European institution/agency or international organisation.

The contracting authority is purchasing on behalf of other contracting authorities: no.

Section II: Object of the contract

II.1) Description

II.1.1) Title attributed to the contract by the contracting authority:

Livelink services — RedDot services.

II.1.2) Type of contract and location of works, place of delivery or of performance:

Services.

Service category: No 7.

Main place of performance: the tasks must be completed mainly at the contractor's premises ('extra muros', off-site) and partly at Cedefop's premises ('intra muros', on-site).

II.1.3) The notice involves:

The conclusion of a framework agreement.

II.1.4) Short description of the contract or purchase(s):

The purpose of the contracts is the provision of services related to Livelink and to RedDot: analysis, consulting, development, maintenance, technical support, project management, as well as provision of software modules and licences and associated maintenance fees.

II.1.5) Common procurement vocabulary (CPV):

72200000.

II.1.6) Contract covered by the Government Procurement Agreement (GPA):

Yes.

Section IV: Procedure

IV.1) Type of procedure

IV.1.1) Type of procedure:

Open.

IV.2) **Award criteria**

IV.2.1) **Award criteria:**

The most economically advantageous tender in terms of:

1. For lot 1: quality of the methodology approach for the following project scenario: develop a Livelink application 'from request to response'. The project is described in Annex H of the tender documents. Weighting: 45.
2. For lot 1: quality assurance for the present contract. Quality of the measures foreseen by the contractor to ensure availability of services (including on-site when required) and business continuity. Weighting: 25.
3. For lot 1: quality of the work organisation foreseen for management of the contract and communication with Cedefop. Weighting: 20.
4. For lot 1: quality of the proposal for connecting remotely to Cedefop servers. Weighting: 10.
5. For lot 2: quality of the methodology approach for the following project scenario: construction of a revamped version of Cedefop's website using RedDot CMS, see Annex I of the tender documents for specifications. Weighting: 50.
6. For lot 2: quality assurance for the present contract. Quality of the measures foreseen by the contractor to ensure availability of services (including on-site when required) and business continuity. Weighting: 20.
7. For lot 2: quality of the work organisation foreseen for management of the contract and communication with Cedefop. Weighting: 20.
8. For lot 2: quality of the proposal for connecting remotely to Cedefop servers. Weighting: 10.
9. For lot 1/for lot 2: price.

IV.2.2) **An electronic auction was used:**

No.

IV.3) **Administrative information**

IV.3.1) **File reference number attributed by the contracting authority:**

AO/Cedefop/ITK/Livelink-RedDot-Services/018/08.

IV.3.2) **Previous publication(s) concerning the same contract:**

Contract notice:

Notice number in OJ: [2008/S 134-178138](#) of 12.7.2008.

Section V: Award of contract

Contract No: 2008-FWC18/AO/Cedefop/ITK/Livelink-RedDot-Services/018/08-Lot 1

Title: Livelink services

V.1) **Date of contract award:**

16.12.2008.

V.2) **Number of offers received:**

4.

V.3) **Name and address of economic operator to whom the contract has been awarded:**

Bilbomática S.A., Edificio Miribilla, c/Santiago de Compostela 12 — 4o, E-48003 Bilbao. Tel. (34) 944 27 63 08.
Fax (34) 944 27 15 47. URL: www.bilbomatica.es.

V.4) **Information on value of contract:**

Total final value of the contract:

Value: EUR 717 000.

Excluding VAT.

If annual or monthly value: number of months: 48.

V.5) **The contract is likely to be subcontracted:**

Yes. Value or proportion of the contract likely to be subcontracted to third parties:
Short description of the value/proportion of the contract to be subcontracted:
Project management will be subcontracted (estimate 10 %).

Contract No: 2008-FWC19/AO/Cedefop/ITK/Livelink-RedDot-Services/018/08-Lot 2

Title: RedDot services

- V.1) **Date of contract award:**
16.12.2008.
- V.2) **Number of offers received:**
4.
- V.3) **Name and address of economic operator to whom the contract has been awarded:**
European Dynamics Advanced Systems of Telecommunications, Informatics and Telematics S.A., 209 Kifissias Avenue and 10 Arkadiou Street, GR-15124 Athens. Tel. (30) 21 08 09 45 00. Fax (30) 21 08 09 45 08. URL: www.eurodyn.com.
- V.4) **Information on value of contract:**
Total final value of the contract:
Value: EUR 658 000.
Excluding VAT.
If annual or monthly value: number of months: 48.
- V.5) **The contract is likely to be subcontracted:**
Yes. Value or proportion of the contract likely to be subcontracted to third parties:
Not known.
Short description of the value/proportion of the contract to be subcontracted:
Technical support will be subcontracted (minimum 10 %).

Section VI: Complementary information

- VI.1) **Contract related to a project and/or programme financed by Community funds:**
No.
- VI.4) **Date of dispatch of this notice:**
22.1.2009.