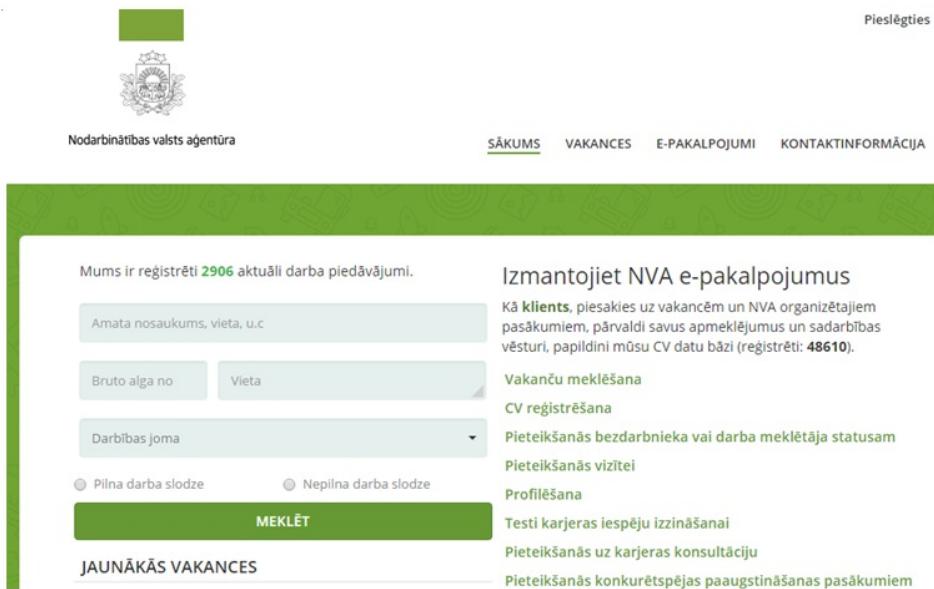


# Career portal of the State Employment Agency



Mums ir reģistrēti **2906** aktuāli darba piedāvājumi.

Amata nosaukums, vieta, u.c

Bruto alga no  Vieta

Darbības joma

Pilna darba slodze  Nepilna darba slodze

**MEKLĒT**

**JAUNĀKĀS VAKANCES**

Izmantojiet NVA e-pakalpojumus

Kā **klients**, piesakies uz vakancēm un NVA organizētajiem pasākumiem, pārvaldi savus apmeklējumus un sadarības vēsturi, papildini mūsu CV datu bāzi (reģistrēti: **48610**).

Vakanču meklēšana

CV reģistrēšana

Pieteikšanās bezdarbnieka vai darba meklētāja statusam

Pieteikšanās vizitei

Profilēšana

Testi karjeras iespēju izzināšanai

Pieteikšanās uz karjeras konsultāciju

Pieteikšanās konkurētspējas paaugstināšanas pasākumiem



**Founding year:**

2006

**Geographic level:**

National

**Target groups:**

Employed  
Unemployed

**Is the initiative a Single Access Point? :**

Yes

**Providing organisation:**

State Employment Agency of Latvia (SEA)

**URL:**

[View PDF version](#)

**Stakeholders roles:**

Government institutions

**Challenges Addressed:**

Facilitation of transition from school education to career selection

Improve matching between skills and jobs  
Improvement of guidance/ employment services  
Promote self-assessment  
Target unemployment

## Challenges Addressed description:

The Career Portal aims to: make clients more independent and responsible in finding a job; and ensure that clients can make more informed choices. In this way, the risk of becoming unemployed in the future can be reduced. This objective is achieved by providing support for planning one's career, by providing job search support and by introducing labour market information.

Registration is required for people that are entitled to receive unemployment benefits as well as for people participating to support measures such as the voucher training system.



### Policy objectives:

Access to Lifelong Guidance Services  
Assuring the quality of Lifelong Guidance Provision  
Career Management Skills  
ICT in Lifelong Guidance  
Improving careers information  
Improving employability and supporting older workers  
Raising the skills and qualifications of adults  
Raising the skills and qualifications of young people  
Supporting people at risk and disadvantaged groups

## INNOVATIVE ASPECTS OF LMI description:

The platform offers Labour market information through:

- **Online self-assessment tools;**
- Database of **education opportunities**;
- Database of **occupation descriptions**;
- **Labour market forecasts by sector, occupation and region;**

# Darba tirgus prognozes

Profesiju tops

Individuālu profesiju prognozes

## NOZARES

- Tautsaimniecībā kopā**
- A. Lauksaimniecība, mežsaimniecība un zivsaimniecība**
- B. Ieguves rūpniecība un karjeru izstrāde**
  - C. Apstrādes rūpniecība
  - D. Elektroenerģija, gāzes apgāde, siltumapgāde un gaisa kondicionēšana
  - E. Ūdens apgāde; notekūdeņu, atkritumu apsaimniekošana un sanācīja
- F. Būvniecība**
- G. Vairumtirdzniecība un mazumtirdzniecība; automobiļu un motociklu remonts**
  - H. Transports un uzglabāšana
  - I. Izmitināšana un ēdināšanas pakalpojumi
  - J. Informācijas un komunikācijas pakalpojumi

## PERIODS

- 2017.gada aprīlis - 2018.gada aprīlis**
- 2017.gada aprīlis - 2017.gada oktobris**
- 2017.gada oktobris - 2018.gada aprīlis**

## APZĪMĒJUMI

- n.d. Nav datu
-   Strauji augošs pieprasījums
-  Nedaudz pieaugošs pieprasījums
-  Nemainīgs pieprasījums
-  Neliels darbavietu samazinājums
-  Straujš darbavietu samazinājums

## INNOVATIVE ASPECTS OF LMI:

Blended counselling  
Effective job matching  
Interoperability with job-search engines  
Occupational information

## INNOVATIVE USE OF ICT description:

- SEA services fully exploit **social media** while **e-mail counselling** is included;
- **Self-service by clients**: use of career tools, labour market forecasts, application for a job, create CVs add documents;
- **Services for employers**: employers register vacancies free of charge.

### INNOVATIVE USE OF ICT:

Combination with offline elements  
 e-portfolio  
 Interactive online tools  
 Online counselling  
 Personalised information storage

## Results and impacts obtained:

- In numbers, approximately **1 560** career guidance & counselling replies have been provided in 2015.
- From qualitative perspective, first, activation measures can be used more effectively, second, the use of the tools brings new information creating **better insights in the skills mismatch** in Latvia and third, career tools help in **reducing the risk of becoming unemployed**.
- Evaluation process: the evaluation system is based on **informal feedback** and **key performance indicators** measuring the performance of local offices as a whole.



### ■ Success Factors:

- **Client-centered** approach;
- **Learning and development** approach;
- **Cost efficiency** approach.

### ■ Points of Attention:

- Important economic and **social challenges** in Latvia, such as emigration, the position of groups at risk on the labour market and informal economy. Returning emigrants can be provided with specific labour market information.
- Relatively high requirements for **digital literacy**.

### Socio-economic-political context:

The development of the SEA portal was triggered by the big overall movement towards e-governance in Latvia. During the 1990s Latvia had career centres specialised in career education and guidance, which were later integrated into SEA, resulting to different types of counsellors: employer agents, job counsellors and career counsellors.

### Financial requirements:

The portal financially depends on two main sources: European subsidy programmes for investment and development costs, and the general SEA budget for maintenance, updating and further development issues.

### HR requirements:

The career portal is developed by an information systems team and the job search support division at the central office; there are 70 career counsellors in the local offices characterised by higher education in psychology and social sciences, fluent in Latvian and Russian, ICT literacy, a client centred attitude, high ethical standards, good social skills and relevant experience.

### ICT elements:

There are four different systems behind the career portal tools at SEA level: the career part of the SEA portal, the system for self-services provided by the portal, a system running the vacancy databases and an internal system. The systems operated by SEA are connected to other national databases.

**Non-ICT elements:**

- Regular training available for career counsellors;
- Face-to-face career guidance and job counselling complemented with contact by telephone;
- Several stakeholders engaged in the development of the career portal and the labour market information.

**Future developments & Trends:**

- Continuous improvement process pursued by SEA;
- Integration of short term, midterm and long-term forecasts in the labour market forecast tool;
- Improvement of the integration of educational information;
- Make the portal more comprehensive;
- Continue to use social media in order to provide general information about its services.

**Type of initiative:**

Public

**Politico-administrative domain clusters:**

Aligning personal capabilities/ ambitions with job requirements

---

Source URL: <https://www.cephop.europa.eu/en/tools/resources-guidance/handbook-transferability/case-studies/career-portal-state-employment>