

Single access point to career advice and information services

POLICY DEVELOPMENT

PRACTICAL MEASURE/INITIATIVE

 ESTONIA

Timeline

2018 **Implementation** 2019 **Completed**

ID number 28167

Background

Until 2018, the provision of career services was a shared responsibility between the education and social sector. The network of Rajaleidja (Pathfinder) counselling centres offered both academic and career counselling and information to schoolchildren, and the Unemployment Insurance Fund offered career services to young people outside the education system and to adults.

Objectives

To offer career counselling and information to the whole population on a unified basis to assist people in finding appropriate educational and work opportunities, making and carrying out choices.

Description

In April 2018 the government decided to connect the career services of Innove Rajaleidja centres with the career service system of Eesti Töötukassa (the Estonian Unemployment Insurance Fund). The objective is to offer career counselling and information to the whole population on a unified basis. Since January 2019, Eesti Töötukassa has thus been providing career advice and career information services for everyone, including schoolchildren. The Ministry of Education and Research is still responsible for providing high-quality career training lessons in basic schools and upper-secondary schools, ensuring curricula development in the field, quality learning materials, and enhancing career teachers' skills and knowledge with in-service training. A range of stakeholders are involved in the reform. The issues encountered include the availability and training of career specialists able to provide counselling services for different target groups.

2018 Implementation

2019 Completed

The new system became fully operational.

Bodies responsible

- Ministry of Education and Research
- Unemployment Insurance Fund
- Ministry of Social Affairs

Target group

Learners

Learners in upper secondary, including apprentices
Young people (15-29 years old)
Young people not in employment, education or training (NEETs)
Learners with migrant background, including refugees
Learners at risk of early leaving or/and early leavers
Learners with disabilities
Adult learners
Older workers and employees (55 - 64 years old)
Unemployed and jobseekers
Persons in employment, including those at risk of unemployment
Low-skilled/qualified persons
Learners from other groups at risk of exclusion (minorities, people with fewer opportunities due to geographical location or social-economic disadvantaged position)

Thematic categories

Teachers, trainers and school leaders competences

Systematic approaches to and opportunities for initial and continuous professional development of school leaders, teachers and trainers

Supporting lifelong learning culture and increasing participation

Lifelong guidance

Subsystem

IVET CVET

Further reading

[Career planning under the Unemployment Insurance Fund](#)

“ ... ” Cite as

Cedefop, & ReferNet. (2026). Single access point to career advice and information services: Estonia. In Cedefop, & ReferNet. (2026). *Timeline of VET policies in Europe* (2025 update) [Online tool].

<https://www.cedefop.europa.eu/en/tools/timeline-vet-policies-europe/search/28167>

