

E-guidance portal

POLICY DEVELOPMENT

PRACTICAL MEASURE/INITIATIVE

 CROATIA

Timeline

2015 Implementation	2016 Implementation	2017 Implementation
2018 Implementation	2019 Implementation	2020 Implementation
2021 Implementation	2022 Implementation	2023 Implementation
2024 Completed		

ID number 28787

Background

Public employment service (HZZ) offers an e-Guidance portal that complements the traditional guidance approach – which mostly relies on in-person provision – with guidance tools for independent use, adapted to a new generation of beneficiaries.

Objectives

The main objectives of the e-Guidance portal are to:

- (a) facilitate access to information on education, training, employment and other career-related topics;
- (b) offer user-friendly career guidance services for independent use;
- (c) increase the number of users of guidance services.

Description

The e-Guidance portal, established in 2015, takes account of labour market analysis and skill needs anticipation and addresses a wide range of users, from pupils to the unemployed. It aims to provide easy access to information necessary to choose an education and training programme, look for a job, and achieve career objectives. It offers a Career compass (*Kompas karijere*), a tool that enables different user groups to find targeted information.

2015 Implementation

2016 Implementation

2017 Implementation

2018 Implementation

2019 Implementation

Apart from regular updates of information at the e-Guidance portal, there were no new developments in 2019. However, further development of the portal is foreseen through the project Further development and establishment of new lifelong career guidance centres (CISOK); this includes upgrading self-assessment questionnaires, developing additional descriptions of occupations and short videos on key tasks and working conditions for particular occupations.

2020 Implementation

Apart from regular updates of information at the e-Guidance portal, there were no new developments in 2020.

2021 Implementation

At the end of 2021, the activity Development and expansion of the CISOK network was included in the National recovery and resilience plan for 2021-26, which includes the upgrade of the e-Guidance portal. CISOK and HZZ use the e-Guidance portal as part of their regular career guidance practice.

2022 Implementation

The practical measure was operational and ran as regular practice.

2023 Implementation

The practical measure was operational and ran as regular practice.

2024 Completed

The practical measure was operational and ran as regular practice. As of 2025, e-guidance online services will continue to operate as part of the new career development portal and form part of the standard guidance services provided by the public employment service and lifelong career guidance centres.

Bodies responsible

- Public employment service (HZZ)

Target group

Learners

Learners in upper secondary, including apprentices
Young people not in employment, education or training (NEETs)
Unemployed and jobseekers

Education professionals

Guidance practitioners

Entities providing VET

VET providers (all kinds)

Thematic categories

Supporting lifelong learning culture and increasing participation

Promotion strategies and campaigns for VET and lifelong learning

Subsystem

IVET CVET

Further reading

[e-Usmjeravanje \(e-Guidance\) portal](#)

[Career development portal](#)

Related policy developments

2020 Completed

Lifelong career guidance strategy 2016-2020

The strategy was adopted in 2015. It was developed by the Lifelong Career Guidance Forum (LLCG forum), a national body for stakeholder cooperation, with the aim to establish a systemic approach to lifelong career guidance and career development and its integration in education and training.

 CROATIA

Type of development

Strategy/Action
plan

Subsystem

IVET CVET

“ ... ” Cite as

Cedefop, & ReferNet. (2026). E-guidance portal: Croatia. In Cedefop, & ReferNet. (2026). *Timeline of VET policies in Europe* (2025 update) [Online tool].

<https://www.cedefop.europa.eu/en/tools/timeline-vet-policies-europe/search/28787>