

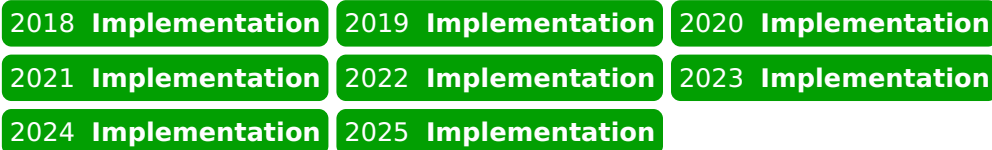
# Labour market data monitoring

POLICY DEVELOPMENT

PRACTICAL MEASURE/INITIATIVE

 CROATIA

## Timeline



ID number 28823

## Background

With the 2013 CROQF Act, the Croatian qualifications framework was introduced as the main instrument for alignment of education with labour market needs. In line with the CROQF Act, the ministry in charge of labour monitors and collects data on current and future labour market needs and required competences; from this it prepares analytical background material for the development of occupational standards.

## Objectives

The portal for advanced labour market monitoring serves as the central tool for labour market monitoring and the main evidence base for the development of sector profiles and occupational standards. It supports preparation of the analytical and sector justification for entry of occupational standards in the CROQF register, as well as analysis of development trends by sector.

## Description

In 2018, the ministry in charge of labour (MROSP) produced the CROQF web portal (currently: portal for advanced labour market monitoring), the central portal of labour market and education indicators. The portal offers insights into current labour market trends, rather than forecasts for the future. It integrates data on employment from the Croatian Pension Insurance Institute (HZMO), data on unemployment from the Croatian Employment Service (HZZ), enrolment in secondary and higher education programmes from the ministry responsible for education, and the relevant statistical indicators from the Croatian Bureau of Statistics (DZS).

As the main coordinating body in charge of NQF, the ministry responsible for education ordered, and the Institute of Economics (EIZ) published in 2016, the first experimental forecast on future labour market developments and skills needs for the period 2015–20, with quantitative forecasts for 25 CROQF sectors (13 relevant to VET).

**2018 Implementation**

### **2019 Implementation**

The CROQF portal was updated with data throughout 2019. Improvements to the CROQF portal were also under way in 2019 within the project Implementation of the Croatian qualifications framework and development of instruments for linking education to the labour market.

### **2020 Implementation**

The CROQF portal was upgraded and it now integrates data from the Croatian Pension Insurance Institute (HZMO), Croatian Employment Service (HZZZ), Croatian Academic and Research Network (CARNET) and the University Computing Centre (SRCE). A competence-based matching system was developed based on skills aligned to ESCO and linked to the National classification of occupations (NKZ). The CROQF portal was transferred to the Shared Services Centre (Centar dijeljenih usluga, CDU). Data-sharing protocols and agreements are in preparation to integrate further administrative databases (including the Central Registry of Affiliates (Regos), Croatian Bureau of Statistics (DZS), Financial Agency (FINA).

25 sector profiles were updated. The methodology for updating the National classification of occupations (NKZ) was prepared and the occupations in NKZ (version 98) were revised and classified according to CROQF sectors and sub-sectors as a prerequisite for updating the National classification of occupations (NKZ).

### **2021 Implementation**

The CROQF portal is being further developed as the portal for advanced labour market monitoring. Based on the agreements, the Financial Agency (FINA) and Central Registry of Affiliates (REGOS) started providing data for the portal. The National classification of occupations (NKZ 98) was mapped to ESCO. The National classification of occupations (NKZ 10) was updated, pending formal adoption. The updated classification is available at portal for advanced labour market monitoring. The Registry of regulated professions and digital sector profiles have also been updated in the portal. The purpose of the registry of regulated professions is to inform all labour market actors (employers, job-seekers, education providers, etc.), report to the European Commission about the regulated professions in Croatia and support the alignment of labour market and qualification requirements for the regulated professions. The registry is available at the portal for advanced labour market monitoring.

### **2022 Implementation**

All 25 digital sector profiles have been finalised and published at the portal.

### **2023 Implementation**

The measure was operational and ran as regular practice. The portal for advanced labour market monitoring continued to serve as the central tool for labour market monitoring and the main evidence base for the development of sector profiles and occupational standards. Besides skills intelligence, the portal is a reference point for the national classification of occupations, regulated professions and sector profiles.

### **2024 Implementation**

Following the transitional period, the revised National classification of occupations (version 10), referenced to ISCO 08 and ESCO, was adopted in statistical registers. This entailed adjustments to the data collection protocols of the portal for advanced labour market monitoring.

In line with the National Plan for Labour, Occupational Safety and Employment 2021-2027, further development of the portal for advanced labour market monitoring is

planned, aiming to enhance analytical tools and data exchange mechanisms for labour market monitoring and inform skills policies. A funding proposal for further development of the portal under ESF+ is under preparation in 2024.

### **2025 Implementation**

Further development of the labour market portal is planned through the ESF+ project Strengthening the links between education and the labour market, which started in March 2025 and will be implemented until 2029 with the budget of EUR 3 247 313.

## **Bodies responsible**

- Ministry of Labour, Pension System, Family and Social Policy (MROSP)

## **Target group**

### **Education professionals**

Guidance practitioners

### **Entities providing VET**

VET providers (all kinds)

### **Other stakeholders**

Social partners (employer organisations and trade unions)

## **Thematic categories**

### **Governance of VET and lifelong learning**

Establishing and developing skills intelligence systems

### **Modernising VET offer and delivery**

Using learning-outcome-based approaches and modularisation

### **Transparency and portability of VET skills and qualifications**

Comprehensive national qualification frameworks

## **Subsystem**

IVET CVET

## **Related policy developments**

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### **2025 Implementation**

## **Strategic framework and investment priorities for labour and employment up to 2027**

The National Plan for Labour, Occupational Safety and Employment 2021-2027, under the objective Strengthening workforce competences, defines the following measures relevant for VET:

**Type of development**

Strategy/Action  
plan

**Subsystem**

IVET CVET

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**2025 Implementation**

**Mapping NEETs**

In 2016, the ministry in charge of labour (MROSP) launched an initiative to develop a mapping system for young people neither in employment nor in education and training (NEETs).

**Type of development**

Practical  
measure/Initiative

**Subsystem**

IVET

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**2025 Implementation**

**Development of occupational standards**

From March 2015 until June 2016, HZZ developed and conducted occupational standards survey for 50 occupations. The results were used as an analytical basis for the development of occupational standards and disseminated through 60 workshops throughout Croatia.

**Type of development**

Practical  
measure/Initiative

**Subsystem**

IVET

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