

# LABOUR MARKET MISMATCH AND LABOUR PRODUCTIVITY: EVIDENCE FROM PIAAC DATA

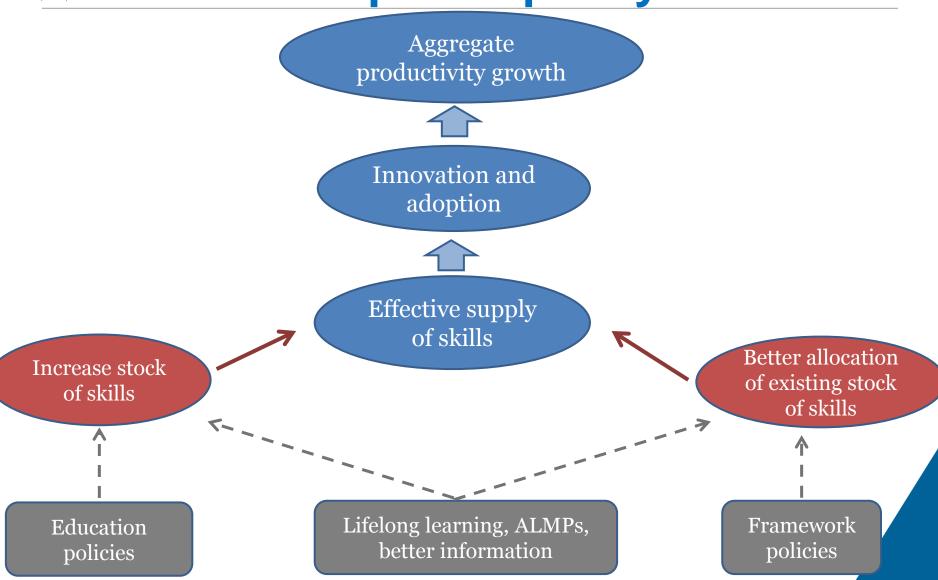
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# Skills, productivity growth and public policy





### Motivation: Efficient skill allocation will become more important

Projections for OECD economies over coming decades entail:

1. A slowdown in the rate of human capital accumulation.

In the future, one can reasonably expect a reduced contribution from education and, other things equal, slower income growth.

— Fernald and Jones (AER, 2014)

2. MFP-driven growth centered on investments in new knowledge.

The returns to better allocating human talents may rise.

How is the allocation of skills linked to productivity?



#### Our contribution

**OECD Survey of Adult Skills** suggests non-trivial rates of skill mismatch (SM) across OECD countries.

But no direct evidence on the SM-productivity link.

Aggregate to the country\*industry level PIAAC SM indicators and harmonised firm level data from ORBIS:

- Higher SM is <u>associated</u> with lower labour productivity.
- Over-skilling matters most.
- Key channel: less efficient resource allocation.
  - Over-skilling might be good from the perspective of a single firm but not for the economy as a whole.
- SM might account for 1/5 of the US-Italy labour productivity gap.



## OECD Survey of Adult Skills (PIAAC)

#### PIAAC:

- ➤ Administered to households representing the population aged 16-65 in 24 countries (166k adults) in 2011-12.
- Data for 9 additional countries in 2016.
- Test computer-based for 77.5%; paper-based for others.
- Test typically conducted in the language of country of residence.
- Assesses proficiency (scale 0-500) in literacy, numeracy and problem-solving in technology rich environments.



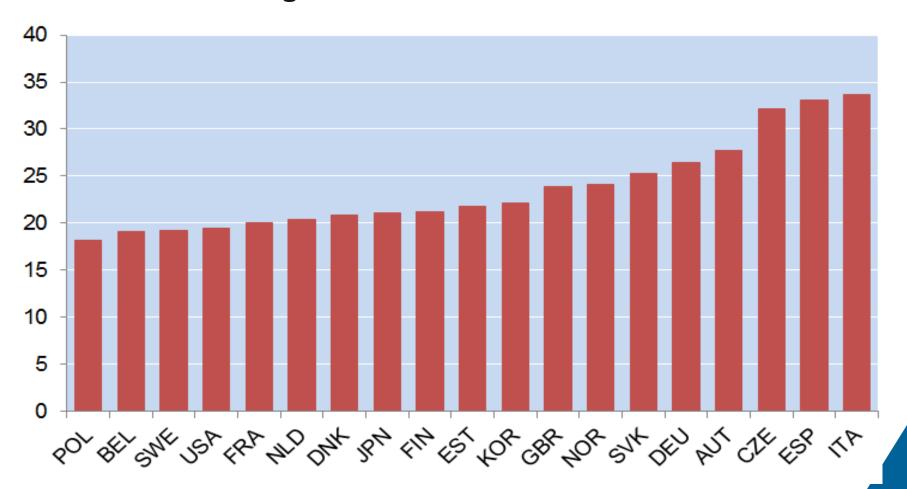
### Skill mismatch: combining self-assessment with skill proficiency

- 1. Create a quantitative scale of the skills required to perform the job for each (1 digit ISCO) occupation using the literacy scores of well-matched workers those who neither feel they have the skills to perform a more demanding job nor require further training to perform their current job satisfactorily.
- 2. Use this scale to identify *min* and *max* threshold values (*e.g.*, based on the 10<sup>th</sup> and 90<sup>th</sup> percentile), which bounds what it is to be a well-matched worker.
- 3. Workers with scores lower (higher) than this *min* (*max*) threshold in their occupation are under (over) skilled.



### Cross-country differences in skill mismatch are significant

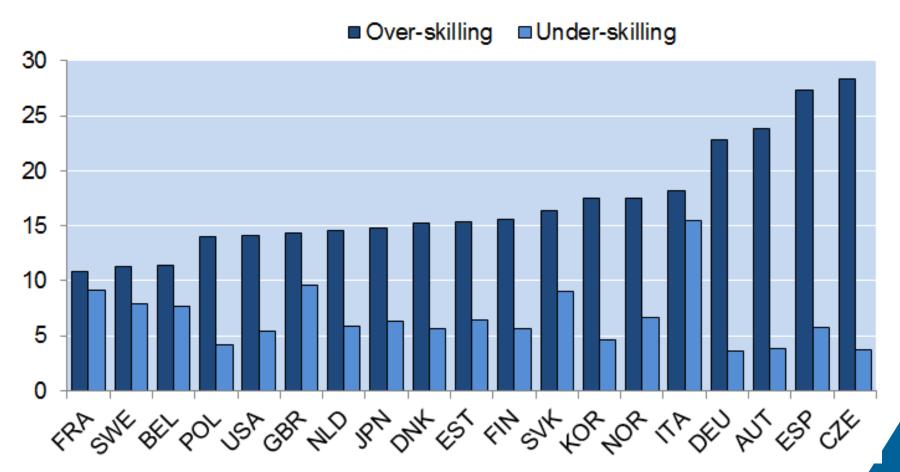
#### Percentage of workers with skill mismatch





### ... with over-skilling more prevalent than under-skilling

#### Percentage of workers with skill mismatch



On average, over-skilling is ~2½ times more likely than under-skilling



#### **Qualification mismatch**

There are different approaches (each with their pros and cons) BUT we follow the approach used in OECD (2013):

- Create a benchmark of "appropriate" qualifications based on: "If applying today, what would be the usual qualifications, if any, that someone would need to get this type of job?".
- Workers whose qualification (measured by ISCED level) is above (below) this benchmark is over (under) qualified.



### Channels linking mismatch to productivity

Within-firm effects: literature focuses on mismatch from the perspective of a given firm and its *indirect* links with productivity via wages or job satisfaction.

Reallocation effects: what if over-skilling in one firm constrains the growth of more productive firms?

- Scarce and fixed pool of skilled labour to supply innovation in the short-to-medium run.
- Over-skilling → human talent is clogged-up in inefficient firms?
- Firm heterogeneity implies potentially large aggregate productivity gains from better matching workers to jobs.



### Olley-Pakes decomposition of industry-level productivity

#### Decompose industry productivity:

 $P_i$ = log productivity of firm i  $\Theta_i$ =firm i's employment as share industry j employment Bar terms = unweighted average of firm  $P_i$  or  $\Theta_i$  in industry j.

$$\sum_{i \in j} \theta_i P_i = \bar{P}_j + \sum_{i \in j} (\theta_i - \bar{\theta}_j) (P_i - \bar{P}_j)$$

1. Weighted productivity: weighted average of firm-level productivity in industry *j* 

2. Within-firm productivity:

 $1/N_j \sum_{i \in j} P_i$ 

3. Allocative efficiency: AE is positive when firms with higher than average productivity have higher than average employment shares

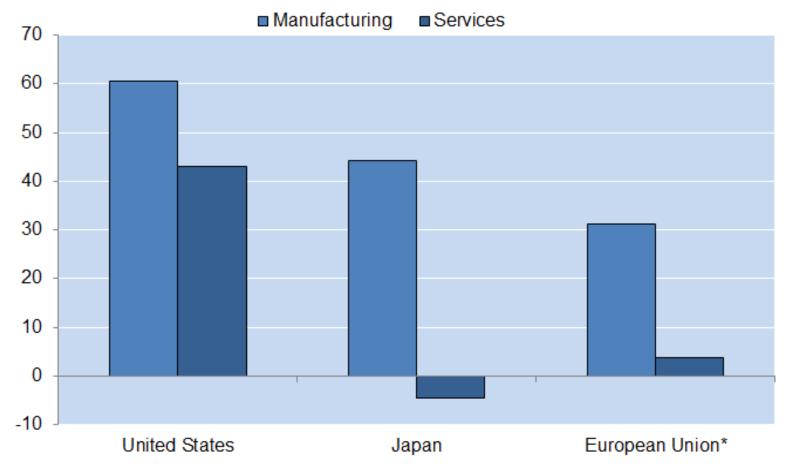
AE is the %pt increase in index  $P_j$  due to the actual allocation of employment across firms vs. a random employment allocation (AE=0 if term 1= term 2)



### Cross-country differences in allocative efficiency are significant

#### **Static Allocative Efficiency**

Contribution of the allocation of labour across firms to the level of labour productivity; %



Source: Andrews, D. and F. Cingano (2014), "Public Policy and Resource Allocation: Evidence from Firms in OECD Countries", *Economic Policy*, 29(78), pp. 253-296.



### Labour productivity and skill mismatch are negatively correlated

#### **Cross-country industry-level regression\***

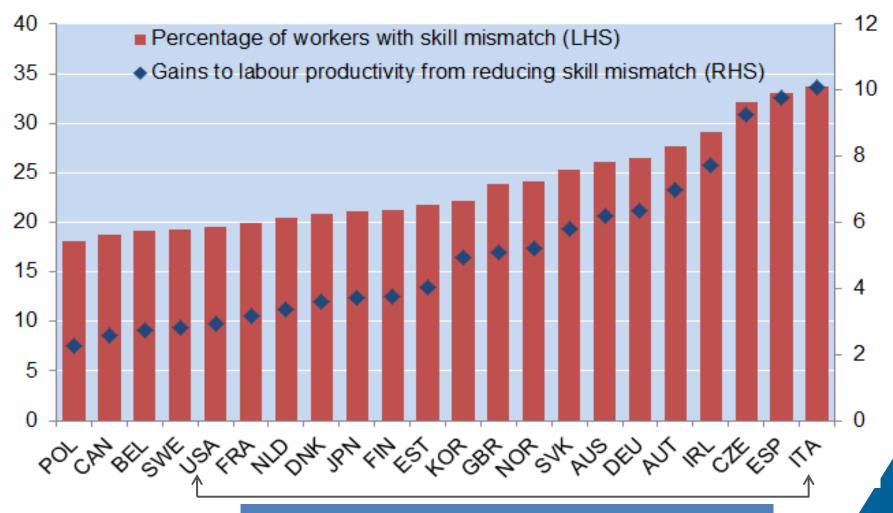
Base category: well-matched workers

|   | (1)                   | (2)                  | (3)                   | (4)                   | (5)                      | (6)                |
|---|-----------------------|----------------------|-----------------------|-----------------------|--------------------------|--------------------|
|   | Weighted productivity |                      | Allocative efficiency |                       | Within-firm productivity |                    |
| % workers with skill mismatch               | -0.0042*<br>(0.002)   |                      | -0.0050**<br>(0.002)  |                       | 0.0009<br>(0.001)        |                    |
| % over-skilled workers                      |                       | -0.0102**<br>(0.004) |                       | -0.0130***<br>(0.004) |                          | 0.0028<br>(0.003)  |
| % under-skilled workers                     |                       | -0.0057<br>(0.004)   |                       | 0.0008<br>(0.003)     |                          | -0.0065<br>(0.004) |
| Controls                                    |                       |                      |                       |                       |                          |                    |
| % of workers with<br>qualification mismatch | YES                   |                      | YES                   |                       | YES                      |                    |
| % over & under qualified<br>workers         |                       | YES                  |                       | YES                   |                          | YES                |
| Other controls                              | YES                   | YES                  | YES                   | YES                   | YES                      | YES                |
| Country fixed effects                       | YES                   | YES                  | YES                   | YES                   | YES                      | YES                |
| Industry fixed effects                      | YES                   | YES                  | YES                   | YES                   | YES                      | YES                |
| AdjR2                                       | 0.895                 | 0.911                | 0.636                 | 0.675                 | 0.923                    | 0.930              |
| Observations                                | 205                   | 205                  | 205                   | 205                   | 205                      | 205                |

<sup>\*</sup> Based on 11 1-digit industries across 19 OECD countries.



### Productivity gains from reducing skill mismatch to the best practice level



Differences in skill mismatch can account for one-fifth of the gap in allocative efficiency between Italy and the US.



Caveats: small sample size; broadly defined industries; correlation, not causality.

#### Overlap between skill & qualification mismatch

|                       | Skills | Qualifications | %  |
|-----------------------|--------|----------------|----|
| Well-matched workers  | Yes    | Yes            | 49 |
| Mismatched<br>workers | Yes    | No             | 15 |
|                       | No     | Yes            | 27 |
|                       | Yes    | Yes            | 9  |

Over-qualified & over-skilled is positively related to within-firm productivity, but negatively related to allocative efficiency.



### Overlap between skill and qualification mismatch

#### **Cross-country industry-level regression\***

Base category: well-matched workers on skills and qualifications

|   | (1)                      | (2)                   | (3)                                     |
|---|--------------------------|-----------------------|---|
|   | Weighted<br>productivity | Allocative efficiency | Within-firm<br>productivity             |
| Over-skilled and over-qualified   | 0.0157                   | -0.0126***            | 0.0282**                                |
|   | (0.010)                  | (0.004)               | (0.011)                                 |
| <ol><li>Over-skilled and well-matched (qualification)</li></ol>                 | -0.0207***               | -0.0129***            | -0.0078                                 |
|   | (0.004)                  | (0.004)               | (0.005)                                 |
| 3. Under-skilled and over-qualified   | -0.0322*                 | -0.0263               | -0.0059                                 |
|   | (0.017)                  | (0.023)               | (0.022)                                 |
| 4. Under-skilled and under-qualified  | -0.0166                  | 0.0151                | -0.0317**                               |
|   | (0.020)                  | (0.015)               | (0.014)                                 |
| 5. Well-matched (skill) and underqualified                                      | -0.0200***               | -0.0191***            | -0.0009                                 |
|   | (0.004)                  | (0.005)               | (0.006)                                 |
| Controls  |                          |                       | *************************************** |
| Over-skilled and under-qualified Under-skilled and well-matched (qualification) | YES                      | YES                   | YES                                     |
|   | YES                      | YES                   | YES                                     |
| Well-matched (skill) and over-qualified   | YES                      | YES                   | YES                                     |
| Other controls  | YES                      | YES                   | YES                                     |
| Country fixed effects Industry fixed effects                                    | YES                      | YES                   | YES                                     |
|   | YES                      | YES                   | YES                                     |
| AdjR2   | 0.916                    | 0.704                 | 0.936                                   |
| Observations  | 205                      | 205                   | 205                                     |

<sup>\*</sup> Based on 11 1-digit industries across 19 OECD countries.



### Skill mismatch, productivity and public policy

Higher SM – esp. over-skilling – is associated with lower labour productivity via the allocative efficiency channel.

#### What drives skill mismatch?

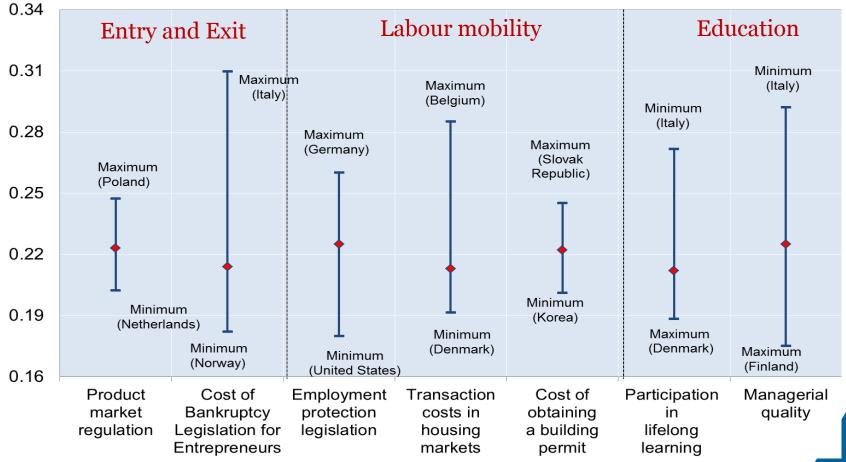
- Education/training systems
- Managerial quality
- SM as a channel through which market regulations affect productivity? SM lower in countries with fewer:
  - Barriers to firm entry and exit (PMR, bankruptcy costs).
  - Barriers to labour mobility (EPL, housing policies).
- High SM may blunt the effectiveness of innovation policies.



### Reducing skill mismatch requires a range of policies

#### The probability of skill mismatch and public policies

Effect at policy median



Source: Adalet McGowan, M. and D. Andrews (2015), "Skill mismatch and public policy in OECD countries", *OECD Economics Department Working Paper*, No. 1210.



#### **Appendix**



### Qualification mismatch is also negatively linked to productivity

#### **Cross-country industry-level regression\***

Base category: well-matched workers

|   | (1)                      | (2)                   | (3)                      | (4)                   | (5)                         | (6)                  |
|---|--------------------------|-----------------------|--------------------------|-----------------------|-----------------------------|----------------------|
|   | Weighted<br>productivity |                       | Allocative<br>efficiency |                       | Within-firm<br>productivity |                      |
| % workers with skill mismatch                               | -0.0042*<br>(0.002)      |                       | -0.0050**<br>(0.002)     |                       | 0.0009<br>(0.001)           |                      |
| % over-skilled workers                                      |                          | -0.0102**<br>(0.004)  |                          | -0.0130***<br>(0.004) |                             | 0.0028<br>(0.003)    |
| % under-skilled workers                                     |                          | -0.0057<br>(0.004)    |                          | 0.0008<br>(0.003)     |                             | -0.0065<br>(0.004)   |
| % workers with qualification mismatch                       | -0.0074*<br>(0.004)      |                       | -0.0068*<br>(0.004)      |                       | -0.0007<br>(0.003)          |                      |
| % over-qualified workers                                    |                          | 0.0049<br>(0.008)     |                          | 0.0014<br>(0.005)     |                             | 0.0035               |
| % under-qualified workers                                   |                          | -0.0224***<br>(0.007) |                          | -0.0094**<br>(0.004)  |                             | -0.0131**<br>(0.005) |
| Controls  |                          |                       |                          |                       |                             |                      |
| Other controls Country fixed effects Industry fixed effects | YES<br>YES<br>YES        | YES<br>YES<br>YES     | YES<br>YES<br>YES        | YES<br>YES<br>YES     | YES<br>YES<br>YES           | YES<br>YES<br>YES    |
| AdjR2   | 0.895                    | 0.911                 | 0.636                    | 0.675                 | 0.923                       | 0.930                |
| Observations  | 205                      | 205                   | 205                      | 205                   | 205                         | 205                  |

<sup>\*</sup> Based on 11 1-digit industries across 19 OECD countries.



### Managerial quality, mismatch and productivity

|                           | (1)          | (2)        | (3)          |  |
|---------------------------|--------------|------------|--------------|--|
|                           | Weighted     | Allocative | Within-firm  |  |
|                           | Productivity | Efficiency | Productivity |  |
| Over-qualified workers    | 0.0060       | -0.0001    | 0.0061       |  |
| Over-qualified workers    | (800.0)      | (0.006)    | (0.006)      |  |
| Under-qualified workers   | -0.0195***   | -0.0122**  | -0.0073      |  |
| Officer-qualified workers | (0.007)      | (0.006)    | (0.005)      |  |
| Over-skilled workers      | -0.0108***   | -0.0124*** | 0.0016       |  |
| Over-skilled workers      | (0.004)      | (0.004)    | (0.003)      |  |
| Under-skilled workers     | -0.0038      | -0.0016    | -0.0022      |  |
| Under-skilled workers     | (0.004)      | (0.003)    | (0.004)      |  |
| Harfindahl inday          | -3.6242***   | -2.7424*** | -0.8818*     |  |
| Herfindahl index          | (1.073)      | (0.696)    | (0.461)      |  |
| Macr soores of managers   | 0.0028       | -0.0030    | 0.0059**     |  |
| Mean scores of managers   | (0.002)      | (0.002)    | (0.003)      |  |
| AdjR2                     | 0.911        | 0.680      | 0.935        |  |
| Observations              | 201          | 201        | 201          |  |

### Cross-country differences in qualification mismatch are significant

Percentage of workers with qualification mismatch





#### Mismatch and productivity

Existing literature focuses on the *indirect* impact of mismatch on productivity using two main approaches:

- Human capital theory: mismatch will be reflected in wage differentials which tells us about productivity, since W<sub>i</sub>~=MPL<sub>i</sub> (Quintini, 2011a,b).
  - Over- (under-) qualified/skilled workers should be inherently more (less) productive.
- Impact on correlates of productivity (e.g. **job satisfaction**, absenteeism and turnover): Sloan et al., 1999; Green & Zhu, 2010.
  - $\rightarrow$  Over-skilling/qualification  $\rightarrow$   $\downarrow$  job satisfaction  $\rightarrow$   $\uparrow$  absenteeism/turnover  $\rightarrow$   $\downarrow$  investment in firm-specific HK  $\rightarrow$   $\downarrow$  firm productivity.

Only a few studies that model the direct impact of mismatch on productivity (Mahy et al., 2013; Kampelman and Rycx, 2012).

- Based on LEED for Belgium; consistent with human capital theory.
- Country-specific: so how generalisable are the results?

From this perspective, *cross-country* evidence that *directly* relates mismatch to productivity would be of value.



### Mismatch and productivity: what about reallocation effects?

The existing literature focuses on the impact of mismatch on productivity from the perspective of any given firm (i.e. "within-firm" productivity).

BUT the **aggregate** consequences could be different if over-skilling in one firm affects the ability of other more productive firms to expand.

- Would aggregate productivity rise if mismatch workers were reallocated to more productive uses?
- Widespread heterogeneity in firm performance (within narrowly defined sectors) implies potentially significant gains from this reallocation.

Emerging evidence on the significant consequences of **resource misallocation** for aggregate productivity.

➤ The allocation of employment across firms of varying productivity levels matters (Hsieh and Klenow, 2009; Bartelsman et al., 2013; Andrews and Cingano, 2014).



### Sample composition and descriptive statistics

Aggregate all indicators at 1-digit industry level (not enough observations within 2-digit country\*industry cells).

#### Sample of 19 countries and 11 industries:

- Reliable productivity data not available for Australia, Canada, Ireland, Russia and Cyprus.
- Caution about sample size (only 205 country/industry cells).

#### Summary statistics on mismatch:

- Significant cross-country variation in mismatch.
- > Low overlap between qualification and skill mismatch.
- Most of the variance in mismatch explained by country fixed effects, while industry fixed



Both skill and qualification mismatch are correlated with lower productivity, but the channel varies.

Over-skilling: The main channel is the allocative efficiency.

➤ 1 std. dev. increase in the share of over-skilled workers is associated with a 6% reduction in allocative efficiency.

<u>Under-qualification</u>: The main channel is **within-firm** productivity, but allocative efficiency also plays a role.

➤ 1 std. dev. increase in the share of under-qualified workers is associated with a 10% reduction in labour productivity.

**Robustness checks:** SM defined with different threshold values, dropping one country and industry at a time, including mean scores for each industry, different year for the productivity indicators



The results are also robust to a number of extensions that might help explain some of the channels from the baseline results.

#### The overlap between qualification and skill mismatch:

- The impact of under-qualification on within-firm productivity is driven by workers who are <u>under-qualified and under-skilled</u>.
- A higher share of workers who are both <u>over-qualified and over-skilled</u> is positively associated with *within-firm* productivity, but negatively related to *allocative efficiency*.

#### Managerial quality (average scores of managers in each industry):

- Better managerial quality can improve productivity (Bloom et al., 2013), but also be associated with lower mismatch.
- Managerial quality accounts for most of the impact of underqualification on within-firm productivity